

BATES COUNTY Community Health Needs Assessment 2013



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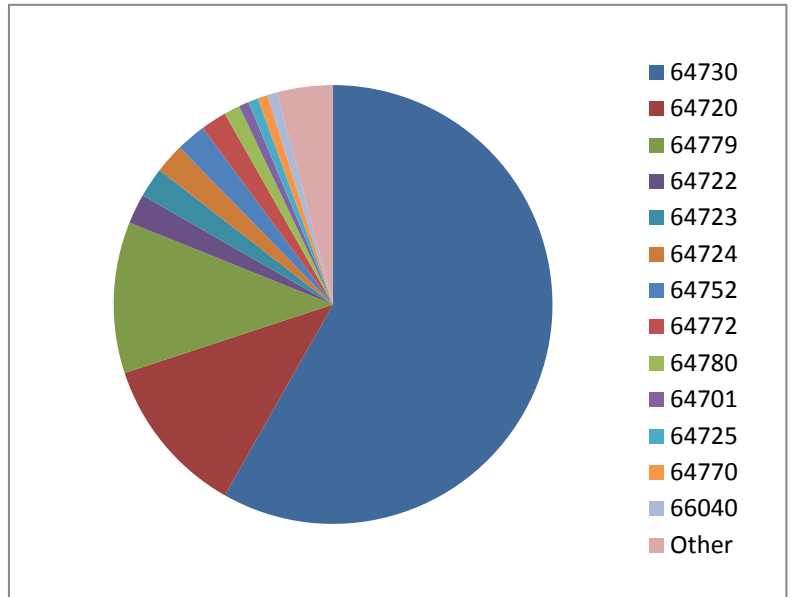
DEMOGRAPHICS

Geography

The primary service area of Bates County Memorial Hospital is Bates County with 88.86% of all inpatient admissions from patients residing in the County. Admissions by zip code according to the HIDI 2010 Interim Hospital Inpatient Reports were:

BATES COUNTY MEMORIAL HOSPITAL ADMISSIONS BY ZIP CODE

64730	397
64720	80
64779	76
64722	15
64723	15
64724	15
64752	15
64772	13
64780	8
64701	5
64725	5
64770	5
66040	5
Other	28



Population Trends

Population Characteristics					
	1990 Census	2000 Census	2010 Estimate	2015 Projected	% Change 00-10
Population	15,025	16,653	17,131	17,244	2.9
Percent over 65	19.7	17.4	17.5	18.2	0.3
Households	5,918	6,511	6,661	6,694	2.3
Population/Household	2.5	2.5	2.5	2.5	0.6
Families	4,303	4,556	4,666	4,692	2.4
Housing Units	6,782	7,247	7,504	7,534	3.5
Population Group Quarters	292	279	277	277	-0.7

HIDI 2010 Census Data Report

Population by Age and Gender

Age	2000 Census				2010 Estimate				% Chg 00-10	2015 Projected			
	Total	%	Male	Female	Total	%	Male	Female		Total	%	Male	Female
0-4	1,017	6.1	518	499	1,127	6.6	537	560	10.8	1,170	6.8	599	571
5-9	1,203	7.2	630	573	1,054	6.2	511	543	-12.4	1,114	6.5	560	554
10-14	1,338	8.0	682	656	1,113	6.5	564	549	-16.8	1,043	6.0	505	538
15-17	861	5.2	446	415	723	4.2	384	339	-16.0	705	4.1	363	342
18-20	598	3.6	289	309	562	3.3	285	277	-6.0	567	3.3	277	290
21-24	657	3.9	327	330	789	4.6	425	364	20.1	852	4.9	457	395
25-29	863	5.2	442	421	1,263	7.4	589	674	46.3	984	5.7	520	464
30-34	969	5.8	475	494	1,095	6.4	536	559	13.0	1,243	7.2	578	665
35-29	1,266	7.6	605	661	951	5.6	484	467	-24.9	1,076	6.2	525	551
40-44	1,224	7.4	622	602	1,029	6.0	497	532	-15.9	934	5.4	473	461
45-54	2,105	12.6	1,064	1,041	2,485	14.5	1,234	1,251	18.1	2,239	13.0	1,082	1,157
55-64	1,653	9.9	812	841	1,948	11.4	955	993	17.8	2,174	12.6	1,077	1,097
65-69	734	4.4	331	403	813	4.7	389	424	10.8	823	4.8	396	427
70-74	705	4.2	314	391	684	4.0	308	376	-3.0	773	4.5	357	416
75-79	563	3.4	244	319	551	3.2	224	327	-2.1	578	3.4	236	342
80-94	472	2.8	186	286	441	2.6	190	251	-6.6	431	2.5	186	245
85+	425	2.6	134	291	503	2.9	156	347	18.4	538	3.1	166	372
Median	38.3		37.0	39.5	39.2		37.9	40.5		39.7		38.2	41.2

HIDI 2010 Census Data Report

Income Characteristics

Income Characteristics

Household Income (\$)	1990		2000		2010		2015		%Change 2000-2010
	Number	%	Number	%	Number	%	Number	%	
Under 25,000	3,563	60.2	2,578	39.6	1,941	29.1	1,748	26.1	-24.7
25,000-49,999	1,888	31.9	2,318	35.6	2,191	32.9	2,104	31.4	-5.5
50,000-74,999	382	6.5	1,049	16.1	1,310	19.7	1,338	20.0	24.9
75,000-99,999	56	0.9	317	4.9	663	10.0	728	10.9	109.1
100,000 & Above	38	0.6	259	4.0	556	8.3	776	11.6	114.7
Median Household Income		20,305		31,077		40,374		43,801	29.9
Average Household Income		24,088		38,618		50,066		55,405	29.6
Per Capita Income		9,583		15,477		19,752		21,791	27.6

HIDI 2010 Census Data Report

Ethnicity and Religion

Bates County: 2009 Population Estimates by Gender, Race, and Hispanic Origin

	All Races			White		Black or African American		American Indian or Alaska Native		Asian		Hawaiian or Pacific Islander		Two or More Races	
	Total	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
All Ages	16,761	8,158	8,603	7,911	8,325	83	88	54	65	11	22	1	1	98	102
All Ages	16,452	8,007	8,445	7,771	8,188	83	87	51	55	10	20	1	1	91	94
All Ages	309	151	158	140	137	0	1	3	10	1	2	0	0	7	8

Missouri Department of Mental Health, Division of Alcohol and Drug Abuse / Division of Comprehensive Psychiatric Services

HEALTH CARE FACILITIES AND RESOURCES

Bates County Memorial Hospital
615 W. Nursery
Butler, MO 64730
660-200-7000

Bates County Ambulance Service
615 W. Nursery
Butler, MO 64730
660-200-7070

Bates County Health Department
501 N. Orange St.
Butler, MO 64730
660-649-6108

Nursery Street Family Care Clinic
617 W. Nursery
Butler, MO 64730
660-200-7133

Bates County Dental Center
619 W. Nursery
Butler, MO 64730
660-679-6767

Lon R. Tracy, DDS
512 E. Walnut
Rich Hill, MO
417-395-2255

William Mollenhour, DDS
200 W. Chestnut
Butler, MO 64730
660-679-6147

Adrian Family Care Clinic
102 E. Main
Adrian, MO 64720
816-297-2640

Chestnut Street Family Care Clinic
200 W. Chestnut
Butler, MO 64730
660-200-7137

High Street Family Care Clinic
706 S. High St.
Butler, MO 64730
660-200-7135

General Surgery, William Joyce, DO
615 W. Nursery
Butler, MO 64730
660-200-7134

Steven D. Dunning, DDS
20 E. Main
Adrian, MO 64720
816-297-2297

Corry Lanyon, DDS
1018 W. Fort Scott St.
Butler, MO 64730
660-679-6173

Thomas Moore, Orthodontist
200 W. Ohio St.
Butler, MO 64730
660-679-6105

Drs Noe Miller & Miller, Optometrists
204 W. Chestnut
Butler, MO 64730
660-679-3261

Adrian Clinic
57 E. Main
Adrian, MO
816-297-8700

Minor Family Chiropractic
9 N. Main
Butler, MO 64730
660-679-6012

Carroll Clark DC
42 E. Main
Adrian, MO
816-297-2797

Healthcare Center of Functional Medicine
101 N. Lyons
Butler, MO 64730
660-679-4423

Hatten & Hatten Chiropractors
NW Corner of Square
Butler, MO 64730
660-679-4431

Adrian Manor
402 W. 1st Street
Adrian, MO
816-293-2769

Heartland of Willow Lane
416 S. High St.
Butler, MO 64730
660-679-6158

Maple Senior Living
300 S. Delaware
Butler, MO 64730
660-679-0866

Medicalodge of Butler
Nursery & Main
Butler, MO 64730
660-679-3179

Quality Home Care
1300 N. Orange
Butler, MO 64730
660-679-6733

Heartland Hospice Services
4 W. Ohio
Butler, MO 64730
660-679-4300

Twin Lakes Hospice
301 N. Main
Butler, MO 64730
660-200-2013

Butler Pharmacy
11 S. Orange
Butler, MO 64730
660-679-4175

Jerry Morris, Psychologist
High Street Family Care Clinic
706 S. High
Butler, MO 64730
660-200-7135

Alliance Mental Health
100 S. Sunset View Dr.
Butler, MO 64730
660-679-6700

Holly Chatain, Psychologist
101 E. Nursery
Butler, MO 64730
660-679-6700

Butler-Davidson Counseling Services
100 S. Sunset View Dr.
Butler, MO 64730
660-679-7221

Pathways Community Behavioral Healthcare
205 E. Dakota
Butler, MO 64730
660-679-4636

Dialysis, DSI-Davita
601 W. Nursery
Butler, MO 64730
660-679-6513

Rich Hill Family Medical Clinic
320 N. 14th
Rich Hill, MO
417-395-2150/660-679-4431

HOW DATA WAS OBTAINED

Secondary statistical data was collected from the following sources:

County Health Rankings: www.countyhealthrankings.org

U.S. Department of Health & Human Services Community Health Status Indicators:
www.communityhealth.hhs.gov

The Commonwealth Fund: www.commonwealthfund.org

The Missouri BRFSS: www.cdc.gov/brfss

Behavioral Health Profile for Bates County: www.dmh.mo.gov/ada/mobhew

Bates County QuickFacts from the US Census Bureau: www.quickfacts.census.gov

Assessing the Health of our Communities, AHRQ Preventable Hospitalizations: Missouri
Hospital Association

Assessing the Health of Our Communities, Health Behaviors and Outcomes Report:
Missouri Hospital Association

Data, Surveillance Systems & Statistical Reports, Missouri Department of Health &
Senior Services: www.health.mo.gov

Primary statistical data was collected from a Community Needs Assessment Survey

HEALTH NEEDS OF THE COMMUNITY

COMMUNITY HEALTH STATUS INDICATORS

2009

BATES COUNTY, MISSOURI

	Bates County	National Benchmark	Missouri	Rank (of 114)
Health Outcomes				34
Mortality				36
Premature Death	8,099	5,564	8,046	
Morbidity				32
Poor or fair health	18%	10%	16%	
Poor physical health days	4.1	2.6	3.7	
Poor mental health days	3.4	2.3	3.6	
Low birthweight	6.5%	6.0%	8.0%	
Health Factors				72
Health Behaviors				38
Adult Smoking	23%	15%	24%	
Adult obesity	29%	25%	30%	
Excessive drinking	22%	8%	17%	
Motor vehicle crash death rate	29	12	20	
Sexually transmitted infections	123	83	422	
Teen birth rate	56	22	45	
Clinical Care				105
Uninsured adults	20%	13%	17%	
Primary care physicians	2,417:1	631:1	1,015:1	
Preventable hospital stays	148	52	79	
Diabetic screening	80%	89%	83%	
Mammography screening	53%	74%	62%	
Social & Economic Factors				67
High school graduation	85%	92%	82%	
Some college	39%	68%	60%	
Unemployment	10.3%	5.3%	9.3%	
Children in poverty	24%	11%	19%	
Inadequate social support	16%	14%	20%	
Children in single-parent households	23%	20%	32%	
Violent crime rate	249	100	516	
Physical Environment				46
Air pollution-particulate matter days	0	0	0	
Air pollution-ozone days	2	0	7	
Access to healthy foods	44%	92%	47%	

Access to recreational facilities

12

17

10

Note: Bates County is worse than the national benchmark in all areas.

Note: The areas in Red are worse than the State.

COMMUNITY HEALTH STATUS INDICATORS

CHSI

2009

BATES COUNTY, MISSOURI

Measures of Birth and Death

County Percent	Birth Measures	U.S. % 2005	Healthy People 2010 Target
6.1	Low Birth Wt. (<2500 g)	8.2	5.0
1.0	Very Low Birth Wt. (<1500 g)	1.5	0.9
10.9	Premature Births (<37 weeks)	12.7	7.6
5.3	Births to Women under 18	3.4	No Objective
1.0	Births to Women age 40-54	2.7	No Objective
32.4	Births to Unmarried Women	36.9	No Objective
16.1	No Care in First Trimester	16.1	10.0

County Rate	Infant Mortality 1	U.S. % 2005	Healthy People 2010 Target
6.7	Infant Mortality	6.9	4.5
6.9	White non Hispanic Infant Mortality	5.8	4.5
nrf	Black non Hispanic Infant Mortality	13.6	4.5
nrf	Hispanic Infant Mortality	5.6	4.5
4.3	Neonatal Infant Mortality	4.5	2.9
2.4	Post-neonatal Infant Mortality	2.3	1.2

County Rate	Death Measures 2	U.S. % 2005	Healthy People 2010 Target
33.0	Breast Cancer (Female)	24.1	21.3
32.4	Colon Cancer	17.5	13.7
288.7	Coronary Heart Disease	154.0	162.0
nrf	Homicide	6.1	2.8

120.9	Lung Cancer	52.6	43.3
58.6	Motor Vehicle Injuries	14.6	8.0
124.2	Stroke	47.0	50.0
24.1	Suicide	10.9	4.8
37.8	Unintentional Injury	39.1	17.1
nrf	No report, fewer than 500 births and 5 events (birth measures and infant mortality) or fewer than 10 events (death measures) occurred during the specified time period.		
1	Infant mortality: deaths per 1000 live births (Neonatal: < 28 days; post-neonatal: day 28 to under one year.		
2	Rates are age-adjusted to the year 2000 standard; per 100,000 population		

PRIMARY AND CHRONIC DISEASE NEEDS AND OTHER HEALTH ISSUES OF UNINSURED PERSONS, LOW-INCOME PERSONS AND MINORITY GROUPS

The Mission of Bates County Memorial Hospital is to continuously improve the health of the people of our community. Because of our mission, it is not appropriate to single out the needs of any special interests groups. The following is a list of primary and chronic disease needs that have been identified as a result of the Community Needs Survey.

Based on survey results, 33.4% of those surveyed had not received a flu shot. Based on survey results, 47.4% have high blood pressure, and 14.9% with high blood pressure do not have a prescription for the condition. Additionally, 63.7% of those participating in the survey have been told by a provider they should lose weight for health reasons. Only 30% of the participants are taking part in physical activities or exercise. Forty-three percent of those surveyed are not trying to lose weight.

Other chronic conditions of significance include:

- Cancer 5.6%
- Adult asthma 6.4%
- Diabetes or high blood sugar 10.7%
- High cholesterol 22.6%
- Households with disabled members 20.9%
- Depression 39.4%
- Not enough money for food 25.2%

PROCESS OF IDENTIFYING AND PRIORITIZING COMMUNITY HEALTH NEEDS AND SERVICES TO MEET COMMUNITY HEALTH NEEDS

Both secondary statistical data and primary statistical data, gathered by way of the Community Needs Assessment Survey, were analyzed to identify and assess trends of the entire service area. Results were also compared to other contiguous counties, the State of Missouri and National benchmarks (when available).

After review and discussion, the community health needs were ranked based on the following criteria;

1. What is the depth of the issue in the community?
2. What is the impact of the issue in the community?
3. What current resources are already available in the community (outside of the hospital) to address the issue?
4. What is Bates County Memorial Hospital's current ability to impact this issue?
5. What is Bates County Memorial Hospital's potential to impact this issue in the future?
6. How would addressing this issue impact Bates County Memorial Hospital's mission "To continuously improve the health of the people of our community"?

Each need was ranked on a scale of 1 to 5, with 1 indicating only a mild need and 5 being the highest priority need, indicating that Bates County Memorial Hospital's resources (time, personnel and monetary) should be allocated accordingly.

PROCESS FOR CONSULTING WITH PERSONS REPRESENTING THE COMMUNITY'S INTERSTS

A Community Needs Survey was constructed for dissemination to the community at large to achieve an understanding as to the community's perspective as to their collective needs. The survey is available for review in Appendix A. The survey results are presented in Appendix B.

The survey was made available to the public through the hospital web page on Survey Monkey. Surveys were also made available at the hospital and all four of the hospital clinics. Additionally surveys were available at Butler Chamber of Commerce, Adrian Chamber of Commerce, Butler Rotary Club, Butler Lion's Club, Butler Optimist Club, Adrian Optimist Club, Bates County Food Pantry, Bates County Health Center and at the Adrian, Butler and Rich Hill Libraries.

The availability of the survey was advertised in the following newspapers and on the radio:

Adrian Journal

News-Xpress

Rich Hill Mining Review

Xchanger

Bates County Live Web Page

KMAM 1530 & KMOE-FM92

INFORMATION GAPS THAT LIMIT THE HOSPITAL FACILITY'S ABILITY TO ASSESS THE COMMUNITY'S HEALTH NEEDS

Survey results may not be statistically reliable

Limit on resources available to perform data collection and analysis

Limited training and knowledge of staff in data collection and analysis

Primary data somewhat outdated and may not be accurate

Some data available for state and not for county leading to conclusions that may not be accurate

Although the hospital attempted to reach the community at large, a majority of the respondents were female over 65 years of age.

During the review and analysis of the Community Needs Survey some of the responses indicated that some of the respondents did not understand some of the questions.

DESCRIBE HOW THE HOSPITAL TOOK INTO ACCOUNT INPUT FROM PERSONS WHO REPRESENT THE COMMUNITY, AND IDENTIFY THE PERSONS THE HOSPITAL FACILITY CONSULTED

A presentation was made to each of the groups identified below to announce and present the Community Needs Survey. Valuable information and suggestions from these groups were very helpful in the final survey that was made available to the members of the community.

Medical Staff

Board of Directors

Hospital Department Directors

Director of Bates County Food Pantry

Director of Bates County Health Center
Community Service Organizations

- Butler Chamber of Commerce
- Adrian Chamber of Commerce
- Butler Lion's Club
- Butler Rotary Club
- Butler Optimist Club
- Adrian Optimist Club

HOW WAS THE NEEDS ASSESSMENT MADE WIDELY AVAILABLE

Hospital Web Site

Mail or Personal Pick-up on request

Availability advertised in local papers:

- News-Xpress
- Xchanger
- Adrian Journal
- Rich Hill Mining Review

APPENDIX A

Bates County Health Needs Assessment Survey

This survey is being conducted by Bates County Memorial Hospital to assess health needs in our community. All responses will remain anonymous and confidential.

Further instructions: Please circle your answers.

Definition of a Healthcare Provider: Physician, Family Nurse Practitioner, Physician Assistant

1. What is your ZIP code? _____

2. Gender?

- a. Male
- b. Female

3. What is your race?

- a. White
- b. Black or African American
- c. American Indian or Alaska Native
- d. Asian
- e. Hispanic or Latino
- f. Native Hawaiian & Other Pacific Islander
- g. Other _____

4. What are the ages of the people who live in your household?

- | | | | | | | | | | |
|-------------|-----------|-----|------|-------|-------|-------|-------|-------|-----|
| a. Yourself | | | | | 18-24 | 25-44 | 45-54 | 55-64 | 65+ |
| b. Person 2 | 0-35 mos. | 3-5 | 6-12 | 13-17 | 18-24 | 25-44 | 45-54 | 55-64 | 65+ |
| c. Person 3 | 0-35 mos. | 3-5 | 6-12 | 13-17 | 18-24 | 25-44 | 45-54 | 55-64 | 65+ |
| d. Person 4 | 0-35 mos. | 3-5 | 6-12 | 13-17 | 18-24 | 25-44 | 45-54 | 55-64 | 65+ |

- e. Person 5 0-35 mos. 3-5 6-12 13-17 18-24 25-44 45-54 55-64 65+
- f. Person 6 0-35 mos. 3-5 6-12 13-17 18-24 25-44 45-54 55-64 65+

5. About how long have you lived in the area?

- a. Less than a year
- b. 1-2 years
- c. 3-5 years
- d. 6-10 years
- e. 11-20 years
- f. More than 20 years

HEALTH BEHAVIORS

6. How often do you use seat belts when you drive or ride in a car?

- a. Always
- b. Nearly always
- c. Sometimes
- d. Seldom
- e. Never

7. During the past 12 months, have you received a flu shot?

- a. Yes
- b. No

8. Have you ever been told by a healthcare provider you had high blood pressure?

- a. Yes
- b. No

8a. If yes, is any medication currently prescribed for your high blood pressure?

- a. Yes
- b. No

9. Have you ever been told by a healthcare provider you should lose weight for health reasons?

- a. Yes
- b. No

10. During the past month have you participated in any physical activities or exercise, such as running, walking, golf, etc.?

- a. Yes
- b. No

10a. If yes, how many times a week do you take part in this activity?

- a. 1-2 days
- b. 3-4 days
- c. 5-7 days

10b. How many minutes or hours do you usually keep at this activity? _____

11. Are you currently trying to lose weight?

- a. Yes
- b. No

11a. If yes, how are you trying to lose weight? (circle all that apply)

- a. Eating fewer calories
- b. Increasing physical activity
- c. Both
- d. Other _____

12. Have you ever been a smoker?

- a. Yes
- b. No

12a. If yes, how many years? _____

b. If yes, how old were you when you first started smoking? _____

13. Do you currently smoke?

- a. Yes
- b. No

13a. If yes, how many cigarettes do you smoke on an average day?

- a. social smoker
- b. less than one pack
- c. over one-two packs a day
- d. three packs or more a day

14. Have you ever been told by a healthcare provider that you have one of the following conditions? (Circle all that apply)

- a. Adult asthma
- b. Angina or coronary artery disease
- c. Bacterial pneumonia
- d. Cancer If yes, type: _____

- e. CHF (congestive heart failure)
- f. COPD (chronic obstructive pulmonary disease)
- g. Diabetes or high blood sugar
- h. Heart attack
- i. High cholesterol
- j. Hypertension (high blood pressure)
- k. Stroke

15. Has a child in your household (age 17 or younger) been told by a healthcare provider that they have one of the following conditions? (*circle all that apply*)

- a. Asthma
- b. Diabetes
- c. Overweight or obesity

16. If a child in your household has asthma, how many times during the past 12 months did you visit an emergency room because of the asthma? _____

17. Has a child in your household (age 17 or younger) used the following? (*circle all that apply*)

- a. Alcohol
- b. Drugs
- c. Tobacco

18. Has a child in your household (age 17 or younger) become pregnant?

- a. Yes
- b. No

MEDICAL CARE AND SERVICES

19. Including yourself, how many members of your household are disabled?

- a. 0
- b. 1
- c. 2
- d. 3 or more

20. Are you or any household member a PRIMARY caregiver for an aged, disabled or chronically ill person? (including a parent, spouse or other relative)

- a. Yes
- b. No

21. How many times have you seen or visited your healthcare provider in 2012?

- a. none
- b. once a month
- c. every two-three months
- d. one-two times a year

22. How long has it been since you last visited your healthcare provider for a routine check up? (A routine check-up is a general visit, not a visit for a specific injury, illness or condition.)

- a. Within the past year
- b. Within the past two years
- c. Within the past five years
- d. 5 or more years ago
- e. Never

23. If your last visit was more than two years ago, is it because you –

- a. Do not have a medical condition that requires any care and I receive health screenings from another provider service.
- b. Do not routinely receive any health screenings
- c. Could not schedule due to work or personal conflicts with normal business hours
- d. Could not afford the payments due, regardless of insurance status
- e. Could not arrange transportation

24. If you or a household member have a health care need:

- a. Do you have a healthcare provider you can go to? Yes or No
- b. Do you have a dentist you can go to? Yes or No
- c. Do you have a mental health specialist you can go to? Yes or No
- d. Do you have a substance abuse counselor you can go to? Yes or No

25. How many times during the past 12 months have you or any household member used a hospital emergency room? (*circle only one*)

- a. None
- b. 1-2 times
- c. 3-5 times
- d. 6 or more times

26. If you or a household member used a hospital emergency room in the past 12 months, was it due to:

- a. An injury that required immediate attention
- b. An injury that did not require immediate attention but it was the most convenient/only service available
- c. An ongoing illness

27. Have you or anyone in your household had any difficulty finding a healthcare provider within the past two years?

- a. Yes
- b. No

27a. If yes, briefly, why would you say you had trouble finding a healthcare provider?

- a. Couldn't get a convenient appointment
- b. Didn't know how to get in contact with one
- c. Doctor was not taking new patients
- d. No transportation
- e. Would not accept your insurance
- f. Other _____

28. Have you or anyone in your household had any difficulty finding a healthcare provider who treats specific illnesses or conditions in your area within the past 2 years?

- a. Yes
- b. No

28a. If yes, what kind of specialist did you look for?

- a. Bone and joint specialist
- b. Cancer specialist
- c. Children's specialist
- d. Dentist
- e. Diabetes specialist
- f. Heart specialist
- g. Lung and Breathing specialist
- h. Mental Health specialist
- i. Nerve and Brain specialist
- j. Women's health specialist
- k. Other _____

28b. Why were you unable to visit the specialist when you needed one?

- a. No appointments were available
- b. No specialist was available in this area
- c. Did not have a car or transportation to get to the office
- d. Could not get to the office while they were open
- e. Did not know how to find one
- f. Could not afford to pay for the specialist
- g. Other _____

29. About how long has it been since you had your blood cholesterol level checked?

- a. Within the past year
- b. Within the past two years
- c. Within the past five years
- d. Over five years ago
- e. Never

30. Have you ever been told by a health care provider that your blood cholesterol level is too high?

- a. Yes
- b. No

31. About how long has it been since your blood was checked for diabetes?

- a. Within the past year
- b. Within the past two years
- c. Within the past five years
- d. Over five years ago
- e. Never

32. Have you ever been told by a health care provider you have high blood sugar or diabetes?

- a. Yes
- b. No

33. How long has it been since you had an exam or screening for colon cancer?

- a. Within the past year
- b. Within the past 2 years
- c. Within the past 5 years
- d. 6 years or more
- e. Never

34. How long has it been since your last mammogram for breast cancer?

- a. Within the past year
- b. Within the past 2 years
- c. Within the past 5 years
- d. 6 years or more
- e. Never

35. How long has it been since your last breast exam by a healthcare provider?

- a. Within the past year
- b. Within the past 2 years
- c. Within the past 5 years
- d. 6 years or more
- e. Never

36. How long has it been since your last Pap Smear for female-related cancers?

- a. Within the past year
- b. Within the past 2 years
- c. Within the past 5 years
- d. 6 years or more
- e. Never

**37. What do you think are the most pressing health problems in your community?
(circle all that apply)**

- a. Ability to pay for care
- b. Alcohol – dependency or abuse
- c. Alcohol – underage binge or abuse
- d. Drug abuse – prescription medications
- e. Drug abuse – illegal substances
- f. Cancer
- g. Child abuse
- h. Cost of health care
- i. Domestic violence
- j. Lack of health insurance
- k. Lack of transportation to health care services
- l. Lack of dental care
- m. Lack of prenatal care
- n. Mental health
- o. Obesity in adults
- p. Obesity in children and teenagers

- q. Prescription medication too expensive
- r. Teen pregnancy
- s. Tobacco use/smoking among adults
- t. Tobacco use/smoking among teenagers
- u. Other _____

38. What medical services are most needed in your community? (circle all that apply)

- a. Adult primary care services
- b. Alcohol and drug abuse treatment
- c. Cancer treatment
- d. Counseling/mental health services
- e. Diabetes care
- f. Emergency/trauma care
- g. Heart care services
- h. Orthopedic care (bone and joint)
- i. Pediatric services
- j. Women's services, such as obstetrics/gynecological services
- k. Other _____

39. Please circle the types of health education services most needed in your community?

- a. Alcohol abuse
- b. Alzheimer's disease
- c. Asthma
- d. Cancer screening
- e. Child abuse/family violence
- f. Diabetes

- g. Diet and/or exercise
- h. Drug abuse
- i. HIV/AIDS
- j. Sexually transmitted diseases
- k. Smoking cessation and/or prevention
- l. Stress management
- m. Other _____

40. What health or community services should Bates County Memorial Hospital provide that currently are not available?

41. What ideas or suggestions do you have for improving the overall health of the area community?

SOCIAL AND ECONOMIC FACTORS

42. What is your highest level of education?

- a. Left high school without a diploma
- b. High school diploma
- c. GED
- d. Currently attending or have some college
- e. 2-year college degree
- f. 4-year college degree
- g. Graduate-level degree

43. Including yourself, how many adults in your household are retired?

- a. None
- b. 1
- c. 2
- d. 3
- e. 4 or more

44. Including yourself, how many adults (18+) in your household are employed full time?

- a. None
- b. 1
- c. 2
- d. 3
- e. 4 or more

45. How many household members are currently covered by health insurance?

- a. Number of **adults** covered by health insurance: _____
- b. Number of **children** covered by health insurance: _____
- c. Number of household members **not covered** by insurance: _____

46. If you or members of your household have health insurance coverage, how is it obtained?

(check all that apply)

- a. Medicare A
- b. Medicare B
- c. Medicaid
- d. Through a retirement insurance plan
- e. Through an employer's health insurance plan
- f. Veterans' Administration
- g. Privately purchased

46a. Do any of these insurance policies provide dental coverage?

- a. Yes
- b. No

46b. Do any of these insurances pay for prescription drugs?

- a. yes, with co-payment
- b. yes with no co-payment
- c. no

46c. Are medical, dental or prescription co-pays a large enough problem that you postpone or go without services or prescriptions?

- a. Yes
- b. No

47. Do you have trouble getting transportation to health care services?

- a. Yes
- b. No

47a. How many miles do you travel, one way:

- | | | | | | |
|----------------------------------|-----|------|-------|-------|-----------------|
| a. To see a healthcare provider? | 1-5 | 6-10 | 11-20 | 21-30 | greater than 30 |
| b. To a hospital? | 1-5 | 6-10 | 11-20 | 21-30 | greater than 30 |
| c. To school or job training | 1-5 | 6-10 | 11-20 | 21-30 | greater than 30 |
| d. Child care | 1-5 | 6-10 | 11-20 | 21-30 | greater than 30 |
| e. Job | 1-5 | 6-10 | 11-20 | 21-30 | greater than 30 |

48. Counting all income sources from everyone in your household, what was the combined household income last year? (*circle only one*)

- a. Less than \$20,000
- b. \$20,000 - \$29,999
- c. \$30,000 - \$39,999
- d. \$40,000 - \$49,999
- e. \$50,000 - \$59,999
- f. \$60,000 - \$69,999
- g. \$70,000 - \$79,999
- h. \$80,000 - \$89,999
- i. \$90,000 - \$99,999
- j. \$100,000 - \$199,999
- k. \$200,000 or more

PHYSICAL ENVIRONMENT

49. How would you describe your housing situation? (*circle only one*)

- a. Own house or condo
- b. Rent a house, apartment or room
- c. Living in a group home

- d. Living temporarily with a friend or relative
- e. Multiple households sharing an apartment or house
- f. Living in a shelter
- g. Living in a motel
- h. Living in senior housing or assisted living
- i. Other (explain) _____

50. Household issues

Some of the following may have been a problem for you or someone in your household. If it has been a problem in your household during the past 12 months, please tell us how much of a problem it has been. (circle one on each line)

Adult substance abuse (alcohol or legal medications)

Not a problem Minor Problem Major Problem Don't know

Adult substance abuse (illegal drugs)

Not a problem Minor Problem Major Problem Don't know

Youth substance abuse (alcohol, drugs, etc.)

Not a problem Minor Problem Major Problem Don't know

Caring for an adult with disabilities

Not a problem Minor Problem Major Problem Don't know

Caring for a child with disabilities

Not a problem Minor Problem Major Problem Don't know

Child abuse

Not a problem Minor Problem Major Problem Don't know

Physical violence against adults

Not a problem Minor Problem Major Problem Don't know

Depression

Not a problem Minor Problem Major Problem Don't know

Not having enough money for food

Not a problem Minor Problem Major Problem Don't know

Not able to afford nutritious food (fresh vegetables and fruits)

Not a problem Minor Problem Major Problem Don't know

Not able to afford transportation

Not a problem Minor Problem Major Problem Don't know

Not having enough money to pay for housing

Not a problem Minor Problem Major Problem Don't know

Not having enough money to pay the doctor, dentist or pharmacy

Not a problem Minor Problem Major Problem Don't know

Not having enough money to pay for mental health counselor

Not a problem Minor Problem Major Problem Don't know

Use of tobacco products

Not a problem Minor Problem Major Problem Don't know

Not being able to find or afford after-school child care

Not a problem Minor Problem Major Problem Don't know

Sexual abuse

Not a problem Minor Problem Major Problem Don't know

Teen pregnancy

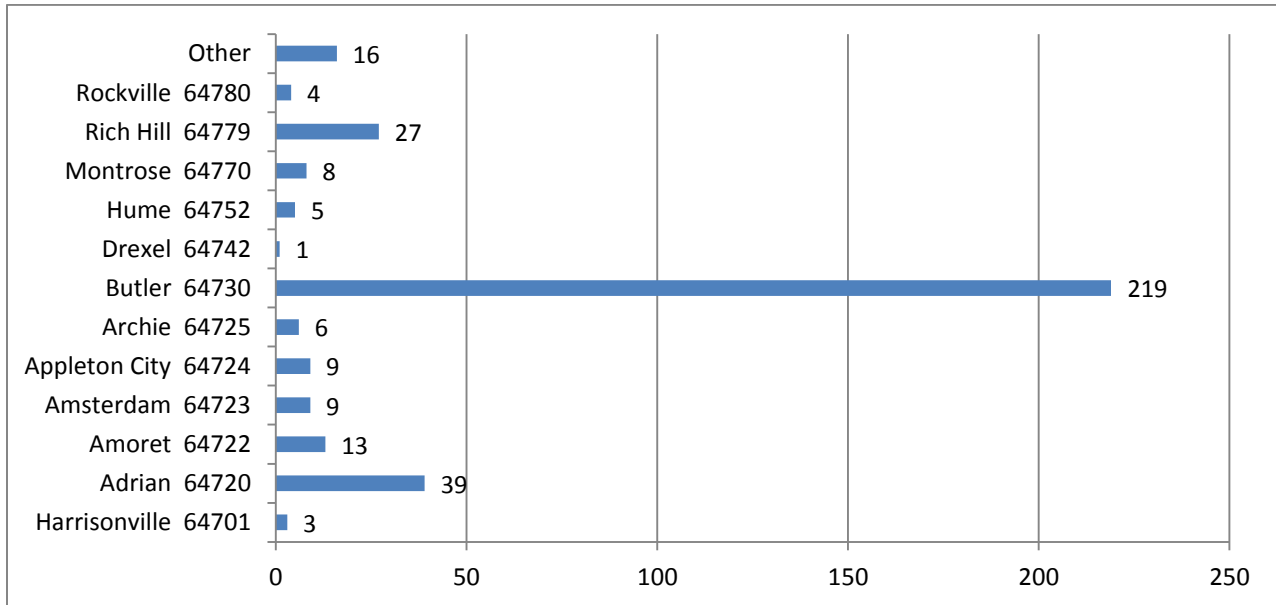
Not a problem Minor Problem Major Problem Don't know

Other issues (explain) _____

APPENDIX B: COMMUNITY NEEDS SURVEY RESULTS

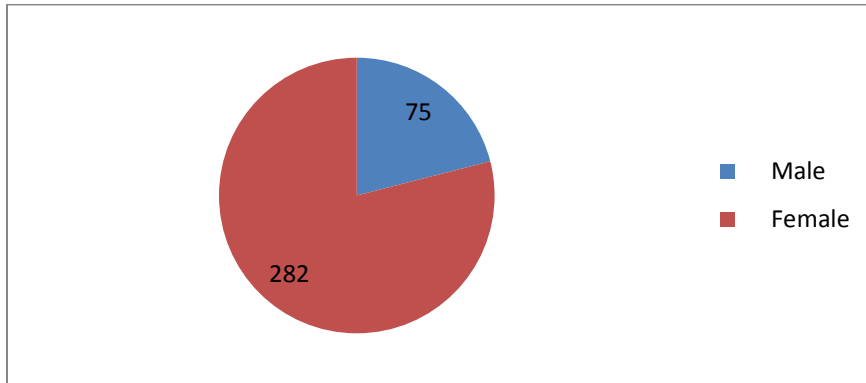
1. What is your Zip Code

Harrisonville 64701	3
Adrian 64720	39
Amoret 64722	13
Amsterdam 64723	9
Appleton City 64724	9
Archie 64725	6
Butler 64730	219
Drexel 64742	1
Hume 64752	5
Montrose 64770	8
Rich Hill 64779	27
Rockville 64780	4
Other	16
Total	359



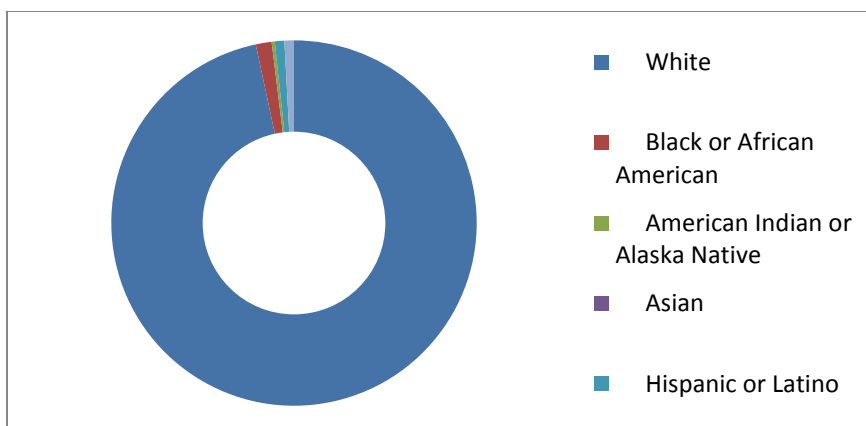
2. What is your gender

Male	75
Female	282



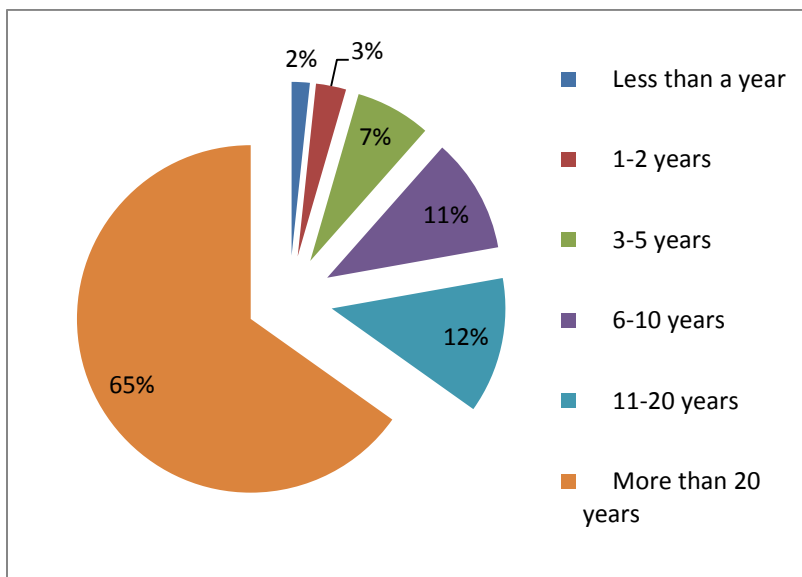
3. What is your race

White	345
Black or African American	5
American Indian or Alaska Native	1
Asian	0
Hispanic or Latino	3
Native Hawaiian or Other Pacific Islander	0
Other	3

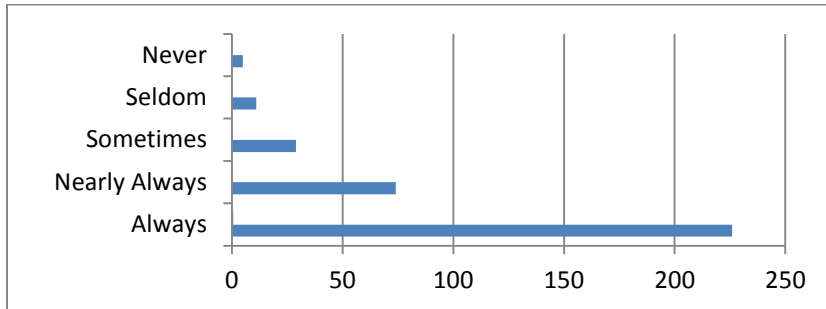


4. What are the ages of people who live in your household										
		0-35 Mo	3-5 Yr	6-12 Yr	13-17 Yr	18-24 Yr	25-44 Yr	45-54 Yr	55-64 Yr	65+
Yourself										
	355	0	0	0	0	4	74	71	86	120
Person 2	42.8%	0.0%	0.0%	0.0%	0.0%	1.1%	20.8%	20.0%	24.2%	33.8%
	274	1	2	6	9	8	62	50	56	80
Person 3	33.0%	0.4%	0.7%	2.2%	3.3%	2.9%	22.6%	18.2%	20.4%	29.2%
	114	5	15	24	30	19	12	2	0	7
Person 4	13.7%	4.4%	13.2%	21.1%	26.3%	16.7%	10.5%	1.8%	0.0%	6.1%
	59	10	7	24	7	5	3	1	1	1
Person 5	7.1%	16.9%	11.9%	40.7%	11.9%	8.5%	5.1%	1.7%	1.7%	1.7%
	21	1	7	8	5	0	0	0	0	0
Person 6	2.5%	4.8%	33.3%	38.1%	23.8%	0.0%	0.0%	0.0%	0.0%	0.0%
	7	1	2	2	1	0	0	1	0	0
Total	0.8%	14.3%	28.6%	28.6%	14.3%	0.0%	0.0%	14.3%	0.0%	0.0%
	830	18	33	64	52	36	151	125	143	208
	100.0%	2.2%	4.0%	7.7%	6.3%	4.3%	18.2%	15.1%	17.2%	25.1%

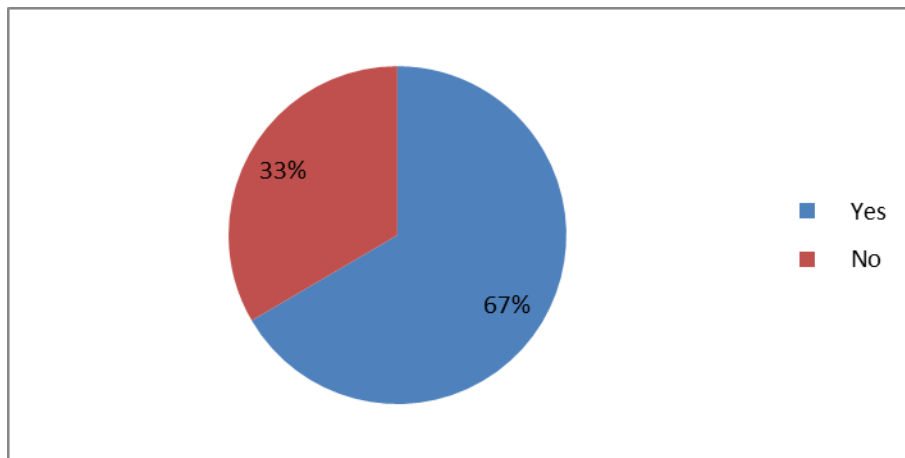
5. About how long have you lived in the area		
Less than a year	6	1.7%
1-2 years	10	2.8%
3-5 years	25	7.0%
6-10 years	38	10.7%
11-20 years	45	12.6%
More than 20 years	232	65.2%
	356	100.0%



6. How often do you use seat belts when you drive or ride in a car		
Always	226	65.5%
Nearly Always	74	21.4%
Sometimes	29	8.4%
Seldom	11	3.2%
Never	5	1.4%
	345	100.0%

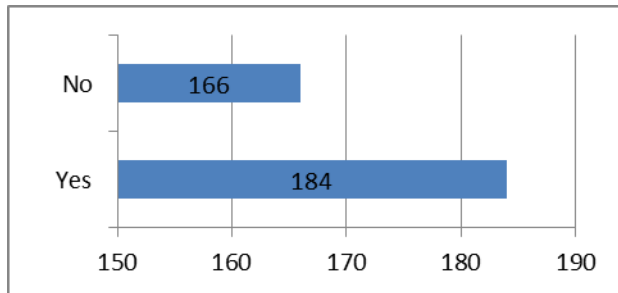


7. During the past 12 months, have you received a flu shot?		
Yes	231	66.6%
No	116	33.4%
	347	



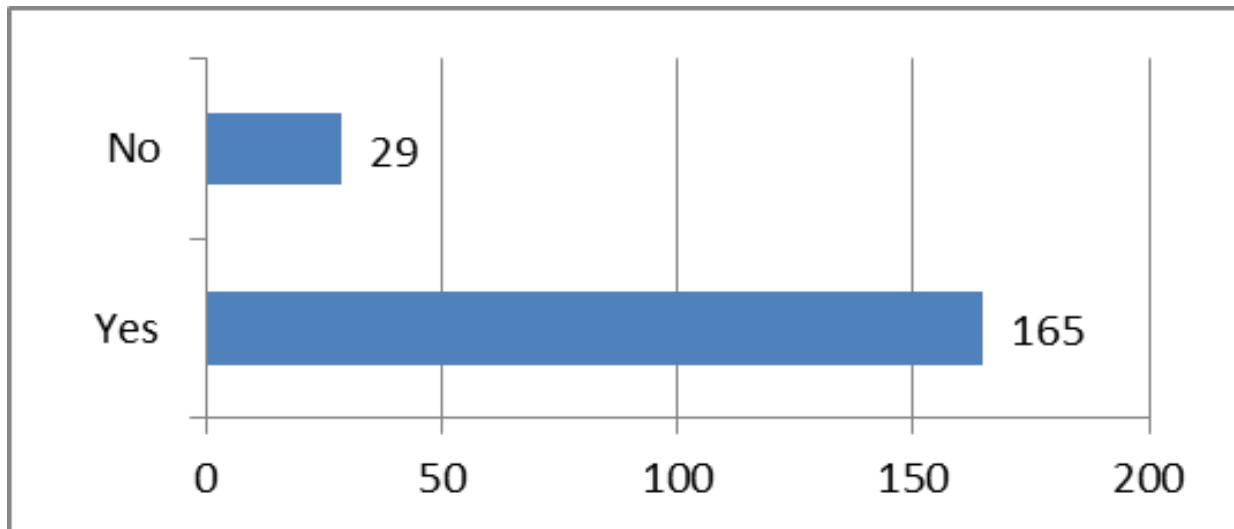
8. Have you ever been told by a health care provider you had high blood pressure?

Yes	184	52.6%			
No	166	47.4%			
	350	100.0%			

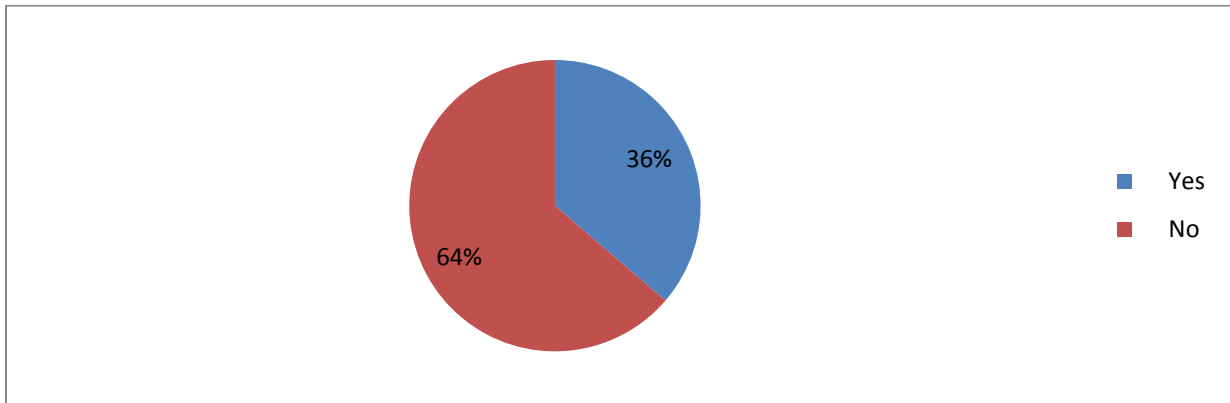


9. If you answered YES to the above question, is any medication currently being prescribed for high blood pressure?

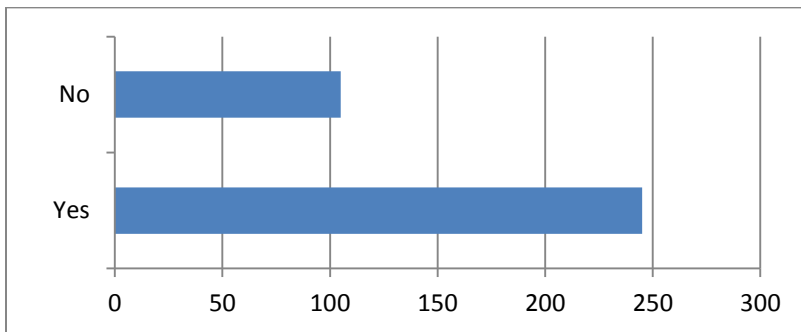
Yes	165	85.1%				
No	29	14.9%				
	194	100.0%				



10. Have you ever been told by a health care provider you should lose weight for health reasons?					
Yes	127	36.3%			
No	223	63.7%			
	350	100.0%			

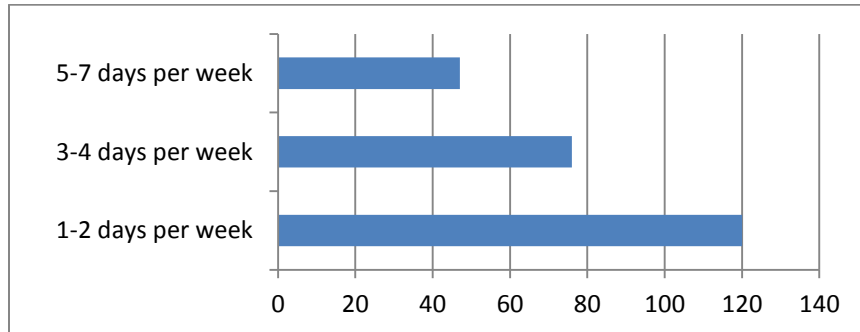


11. During the past month have you participated in any physical activities or exercise, such as running, walking, golf, etc.?					
Yes	245				
No	105				



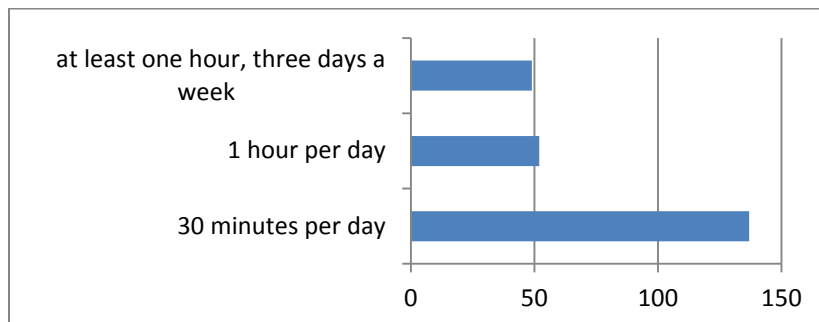
12. If you answered YES to the above question, how many times per week do you take part in this activity?

1-2 days per week	120			
3-4 days per week	76			
5-7 days per week	47			

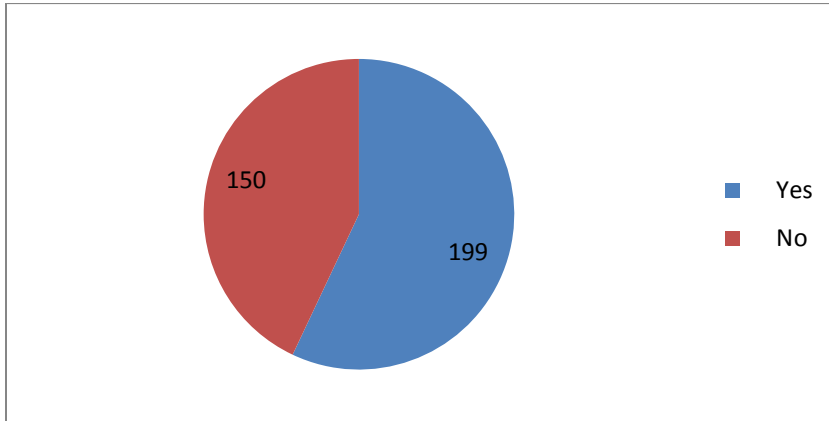


13. If you answered YES to the above question, how many hours do you take part in this activity?

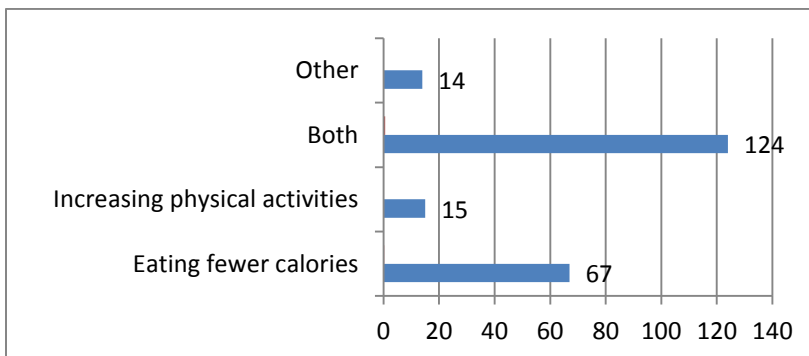
30 minutes per day	137			
1 hour per day	52			
at least one hour, three days a week	49			



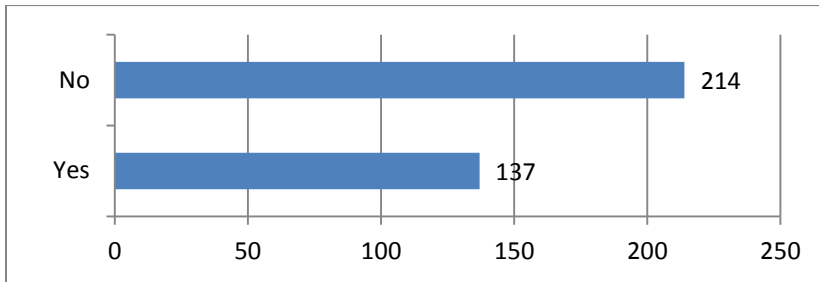
14. Are you currently trying to lose weight?	
Yes	199
No	150



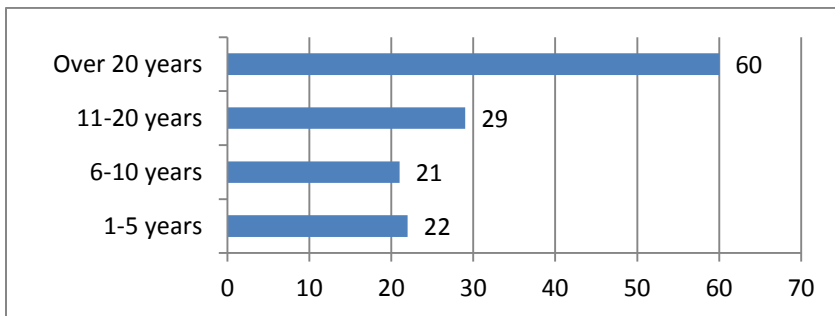
15. If you answered YES to the above question, how are you trying to lose weight? (Check all that apply)			
Eating fewer calories	67	30.5%	
Increasing physical activities	15	6.8%	
Both	124	56.4%	
Other	14	6.4%	
	220	100.0%	



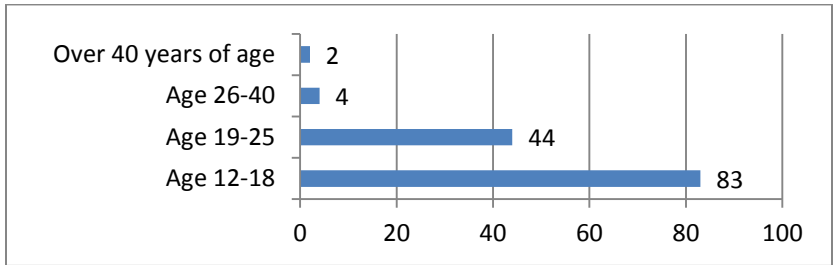
16. Have you ever been a smoker?		
Yes	137	39.0%
No	214	61.0%
	351	100.0%



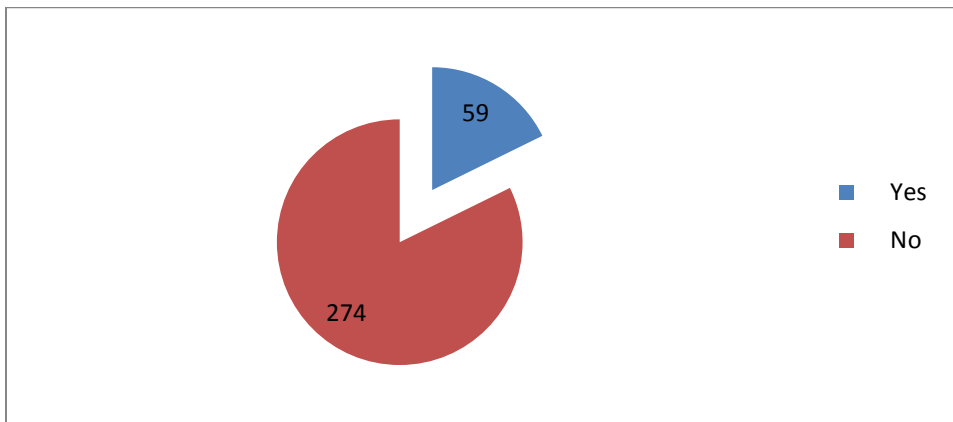
17. If you answered Yes to the above question		
1-5 years	22	16.7%
6-10 years	21	15.9%
11-20 years	29	22.0%
Over 20 years	60	45.5%
	132	100.0%



18. If you answered Yes to the above question, how old were you when you first started smoking?					
Age 12-18		83	62.4%		
Age 19-25		44	33.1%		
Age 26-40		4	3.0%		
Over 40 years of age		2	1.5%		
		133	100.0%		

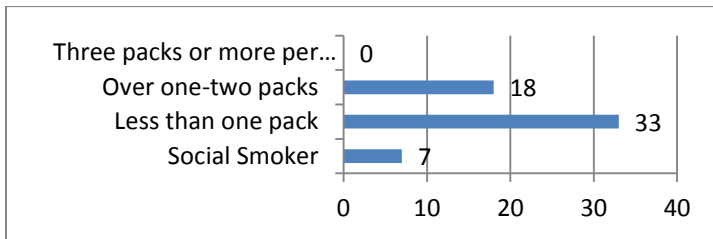


19. Do you currently smoke?		
Yes	59	17.7%
No	274	82.3%
	333	100.0%



20. If you answered YES to the above question, How many cigarettes do you smoke per day?

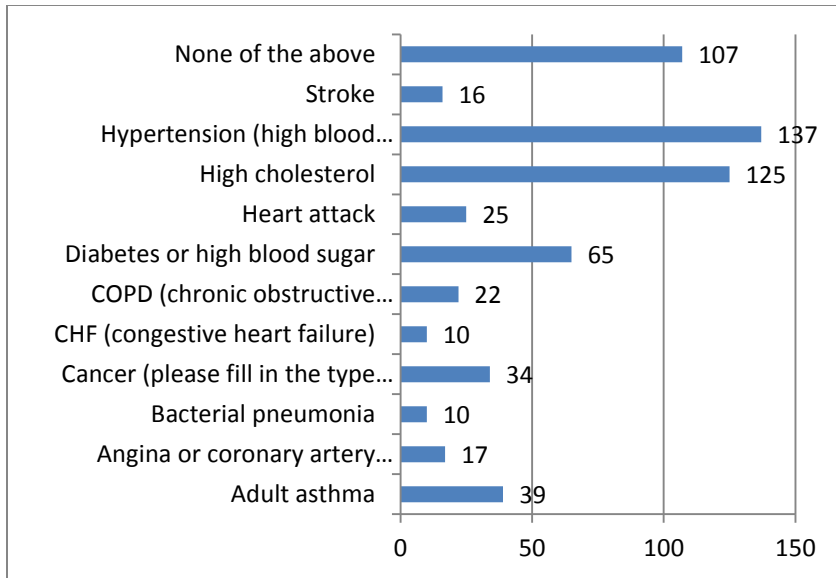
Social Smoker	7	12.1%		
Less than one pack	33	56.9%		
Over one-two packs	18	31.0%		
Three packs or more per day.	0	0.0%		
	58	100.0%		



21. Have you ever been told by a health care provider that you have one of the following conditions?

(Check all that apply)

Adult asthma	39	6.4%		
Angina or coronary artery disease	17	2.8%		
Bacterial pneumonia	10	1.6%		
Cancer (please fill in the type in the comment field)	34	5.6%		
CHF (congestive heart failure)	10	1.6%		
COPD (chronic obstructive pulmonary disease)	22	3.6%		
Diabetes or high blood sugar	65	10.7%		
Heart attack	25	4.1%		
High cholesterol	125	20.6%		
Hypertension (high blood pressure)	137	22.6%		
Stroke	16	2.6%		
None of the above	107	17.6%		
	607	100.0%		

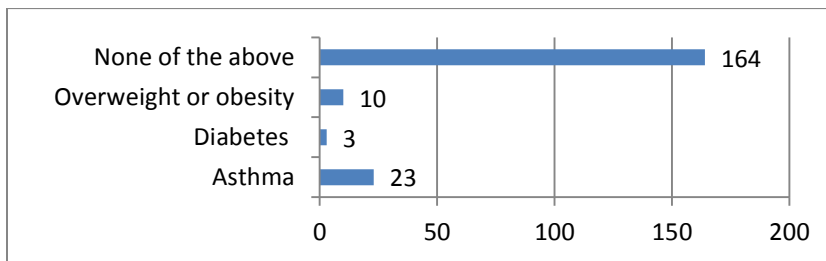


Type of Cancer?					
19 Breast Cancer	145	Lymph, cervix, uterine, Tubes, Ovaries, breast			
21 Kidney	146	Prostate, Lymph, Bone			
26 Melanoma of Eye	157	Malignant kidney nodule removed			
28 Uterus	176	Cervical			
31 Skin	179	Breast Cancer			
33 Breast Cancer		Melanoma of Eye			
52 Esophagus		Renal			
76 Prostate		Malignant nodule on kidney			
80 Skin		Prostate			
87 Kidney		Skin			
91 Eye Tumor		CLL			
107 Breast Cancer		Choriocarcinoma			
108 Breast Cancer		Skin			
109 Cervical, Breast, Lung		Skin			
133 Entrometrical		Lymphoma			
135 Skin		Cervical			
141 Chronic Lymphomic Luckemia		Autoimmune disease			
143 Uterus		Breast Cancer			

22. Has a child in your household (age 17 or younger) been told by a health care provider that they have one of the following conditions?

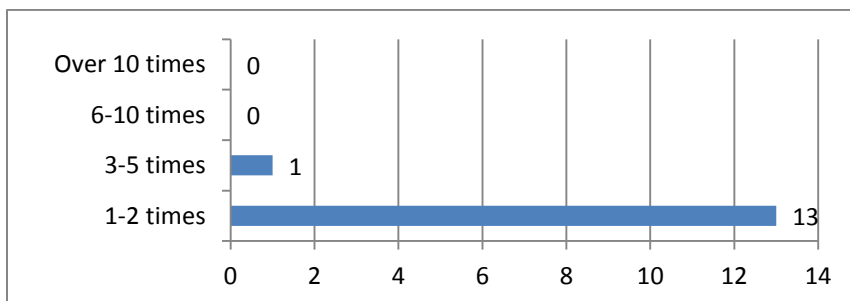
(Check all that apply)

Asthma	23	11.5%							
Diabetes	3	1.5%							
Overweight or obesity	10	5.0%							
None of the above	164	82.0%							
	200	100.0%							



23. If a child in your household has asthma, how many times during the past 12 months did you visit an emergency room because of the asthma?

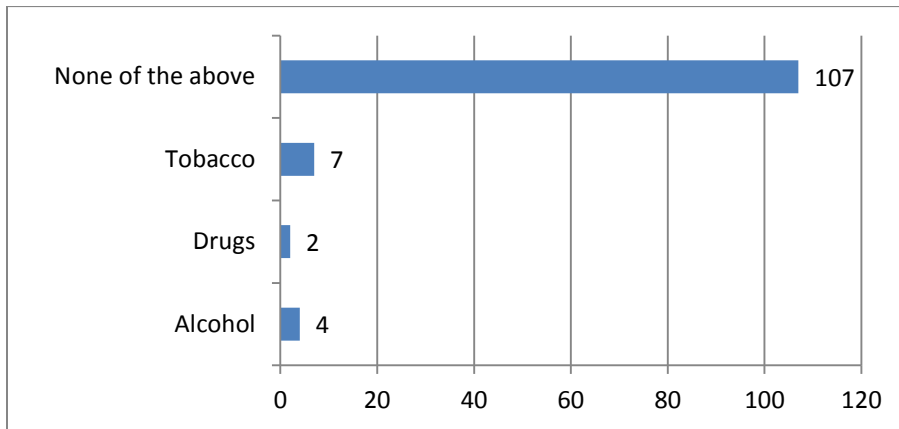
1-2 times	13								
3-5 times	1								
6-10 times	0								
Over 10 times	0								



24. Has a child in your household (age 17 or younger) used the following?

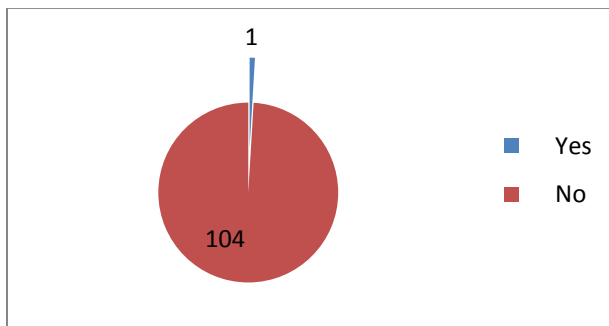
(Check all that apply)

Alcohol	4	3.3%
Drugs	2	1.7%
Tobacco	7	5.8%
None of the above	107	89.2%
	120	100.0%



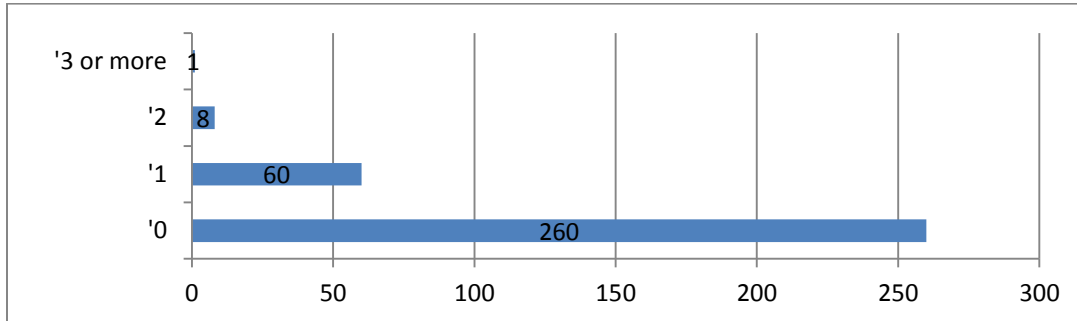
25. Has a child in your household (age 17 or younger) become pregnant?

Yes	1
No	104



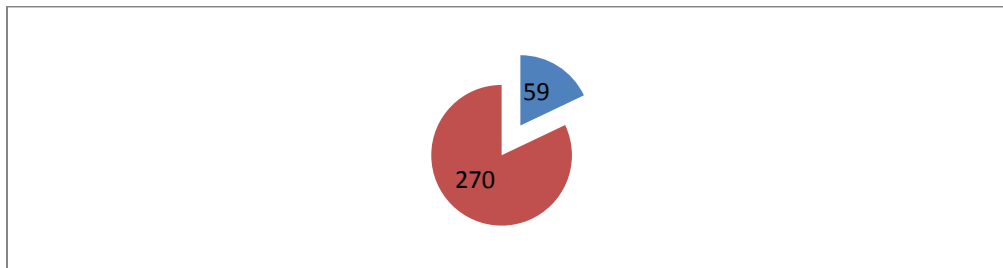
26. Including yourself, how many members of your household are disabled?

'0	260	79.0%
'1	60	18.2%
'2	8	2.4%
'3 or more	1	0.3%
	329	100.0%



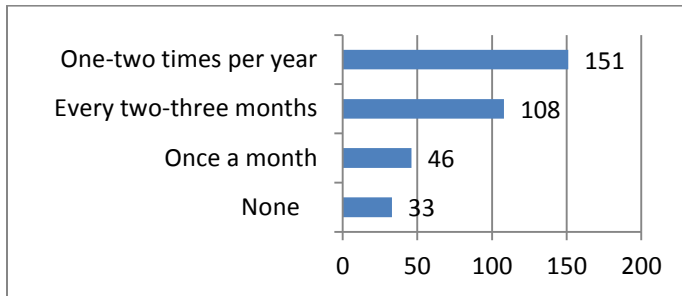
27. Are you or any household member a PRIMARY caregiver for an aged, disabled or chronically ill person? (including a parent, spouse or other relative)

Yes	59	17.9%			
No	270	82.1%			
	329	100.0%			



28. How many times have you seen or visited your health care provider in 2012?

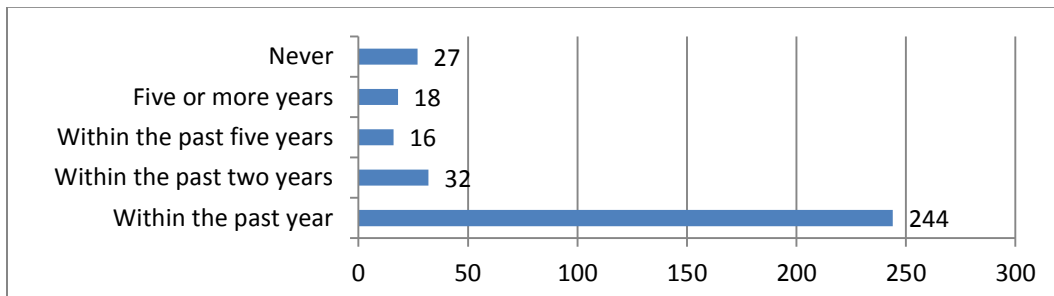
None	33	9.8%
Once a month	46	13.6%
Every two-three months	108	32.0%
One-two times per year	151	44.7%
	338	100.0%



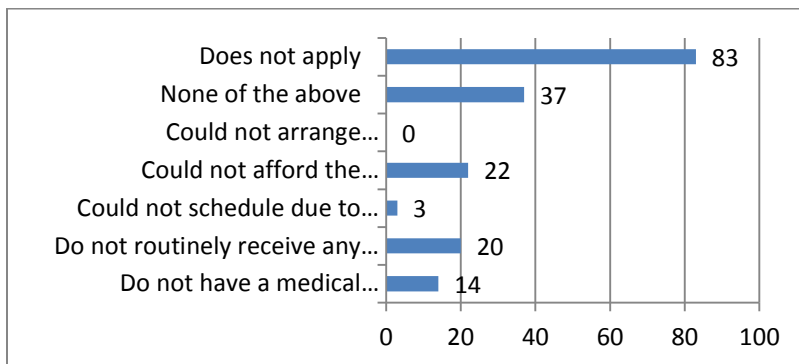
29. How long has it been since you last visited your health care provider for a routine check up?

(A routine check up is a general visit, not a visit for a specific injury, illness or condition)

Within the past year	244	72.4%
Within the past two years	32	9.5%
Within the past five years	16	4.7%
Five or more years	18	5.3%
Never	27	8.0%
	337	100.0%



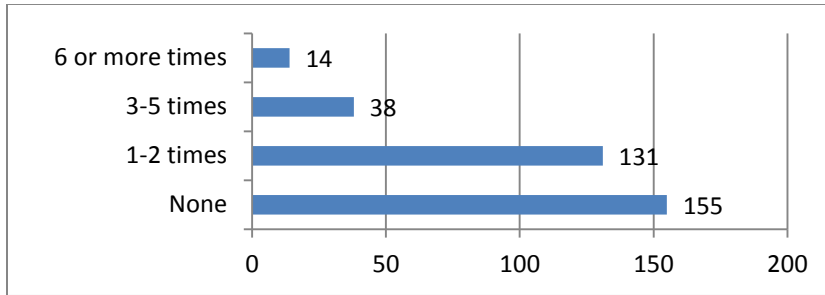
30. If your last visit was more than two years ago, is it because you -		
Do not have a medical condition that requires any ca	14	7.8%
Do not routinely receive any health screenings	20	11.2%
Could not schedule due to work or personal conflicts	3	1.7%
Could not afford the payments due, regardless of ins	22	12.3%
Could not arrange transportation	0	0.0%
None of the above	37	20.7%
Does not apply	83	46.4%
	179	100.0%



31. If you or a household member have a health care need -		Number		Percent	
		Yes	No	Yes	No
Do you have a health care provider you can go to?		321	5	98.5%	1.5%
Do you have a dentist you can go to?		265	54	83.1%	16.9%
Do you have a mental health specialist you can go to?		97	196	33.1%	66.9%
Do you have a substance abuse counselor you can go to?		62	217	22.2%	77.8%

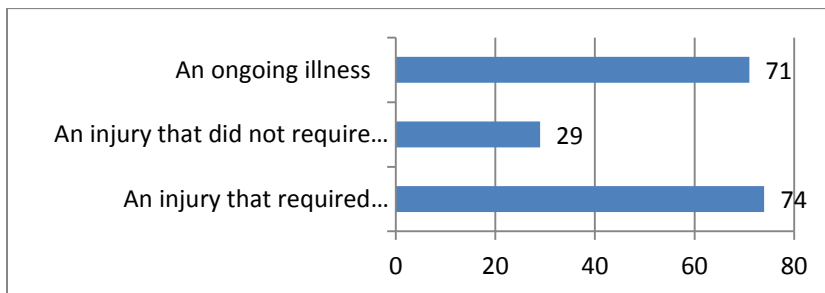
32. How many times during the past 12 months have you or any household member used a hospital emergency room?

None	155	45.9%				
1-2 times	131	38.8%				
3-5 times	38	11.2%				
6 or more times	14	4.1%				
	338	100.0%				



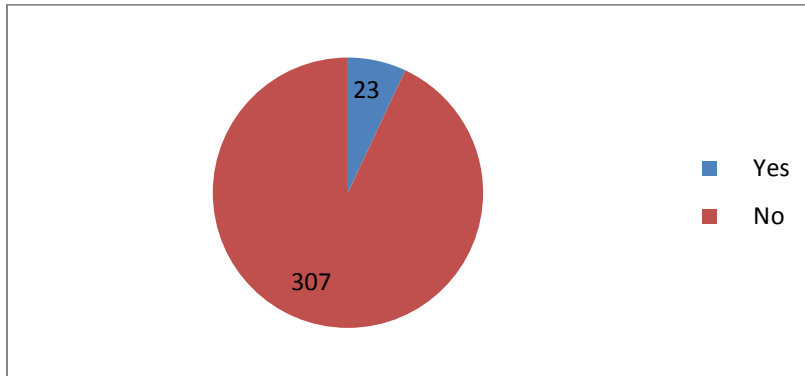
33. If you or a household member used a hospital emergency room in the past 12 months, was it due to:

An injury that required immediate attention	74	42.5%			
An injury that did not require immediate attention,	29	16.7%			
An ongoing illness	71	40.8%			
	174	100.0%			



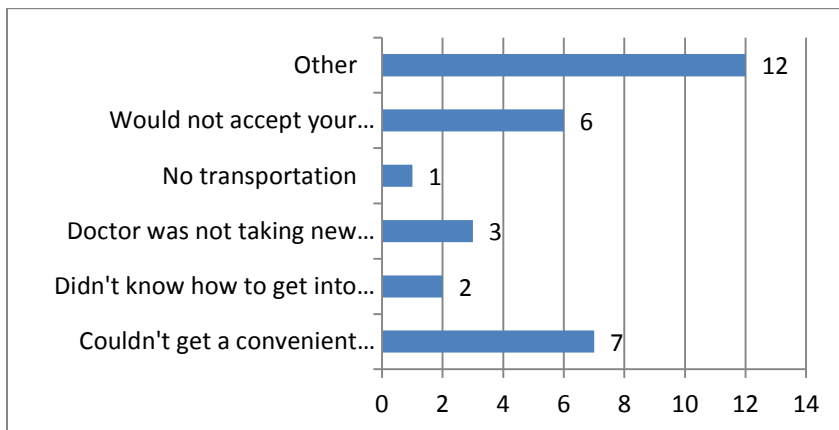
34. Have you or anyone in your household had any difficulty finding a healthcare provider within the past two years?

Yes	23	7.0%				
No	307	93.0%				
	330	100.0%				



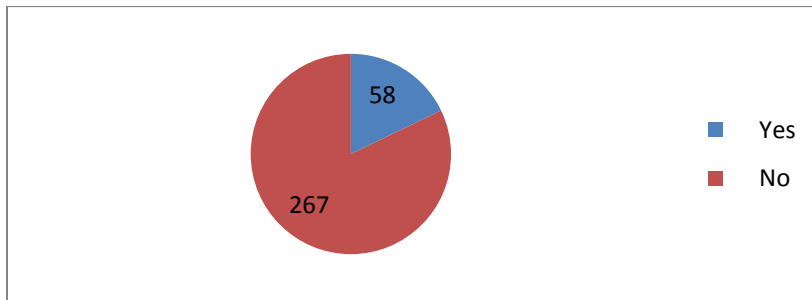
35. If you answered YES to the above question, briefly, why would you say you had trouble finding a health care provider?

Couldn't get a convenient appointment	7	22.6%				
Didn't know how to get into contact with one	2	6.5%				
Doctor was not taking new patients	3	9.7%				
No transportation	1	3.2%				
Would not accept your insurance	6	19.4%				
Other	12	38.7%				
	31	100.0%				



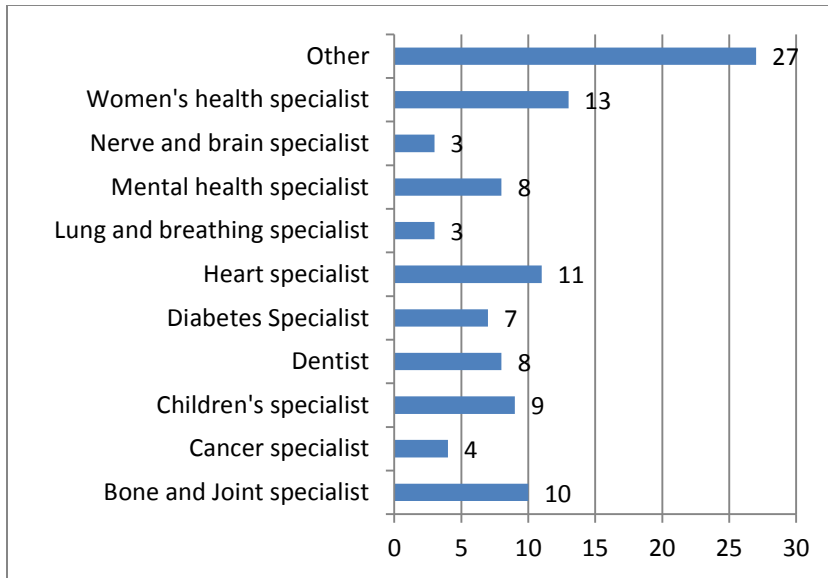
36. Have you or anyone in your household had any difficulty finding a health care provider who treats specific illnesses or conditions in your area within the past two years?

Yes	58	17.8%				
No	267	82.2%				
	325	100.0%				



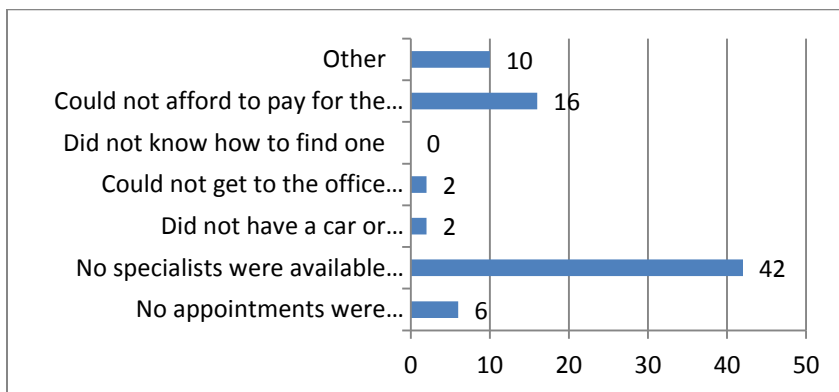
37. If you answered YES to the above question, what kind of specialist did you look for?

Bone and Joint specialist	10	9.7%		
Cancer specialist	4	3.9%		
Children's specialist	9	8.7%		
Dentist	8	7.8%		
Diabetes Specialist	7	6.8%		
Heart specialist	11	10.7%		
Lung and breathing specialist	3	2.9%		
Mental health specialist	8	7.8%		
Nerve and brain specialist	3	2.9%		
Women's health specialist	13	12.6%		
Other	27	26.2%		
	103	100.0%		



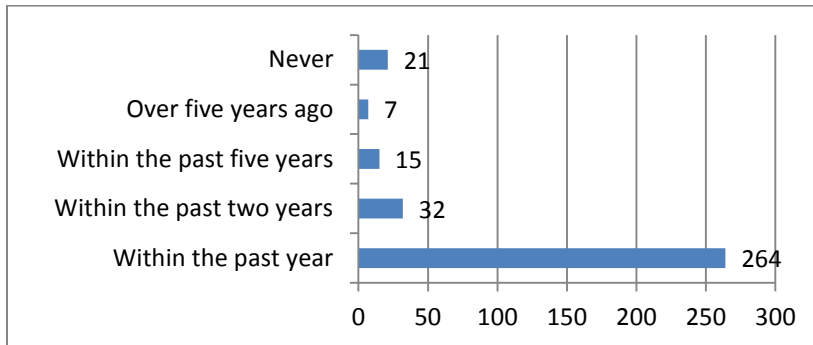
38. Why were you unable to visit the specialist when you needed one?

No appointments were available	6	7.7%
No specialists were available in the area	42	53.8%
Did not have a car or transportation to get to the office	2	2.6%
Could not get to the office while they were open	2	2.6%
Did not know how to find one	0	0.0%
Could not afford to pay for the specialist	16	20.5%
Other	10	12.8%
	78	100.0%



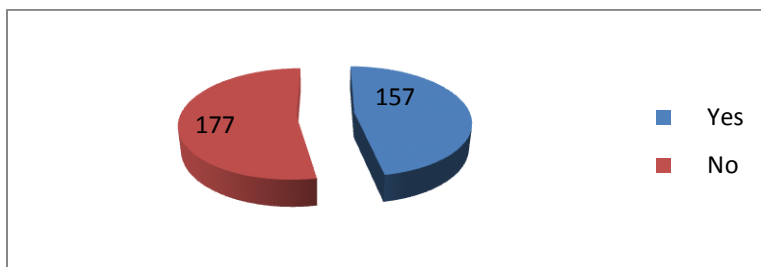
39. About how long has it been since you had your blood cholesterol level checked?

Within the past year	264	77.9%
Within the past two years	32	9.4%
Within the past five years	15	4.4%
Over five years ago	7	2.1%
Never	21	6.2%
	339	100.0%



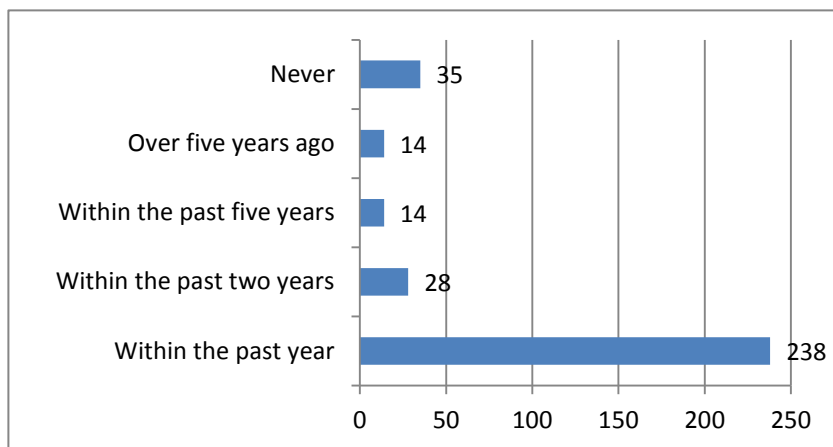
40. Have you ever been told by a health care professional that your blood cholesterol level is too high?

Yes	157	47.0%		
No	177	53.0%		
	334	100.0%		



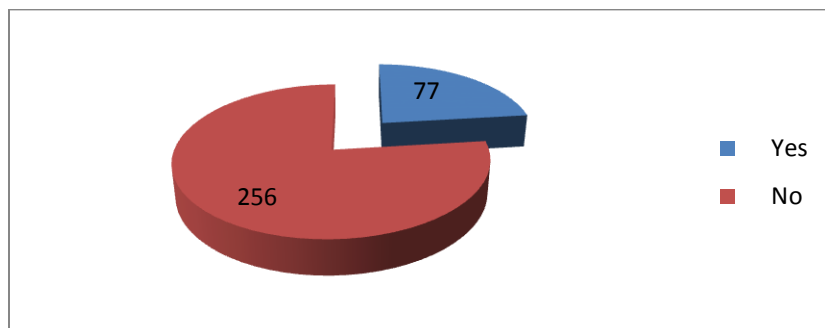
41. About how long has it been since your blood was checked for diabetes?

Within the past year	238	72.3%
Within the past two years	28	8.5%
Within the past five years	14	4.3%
Over five years ago	14	4.3%
Never	35	10.6%
	329	100.0%



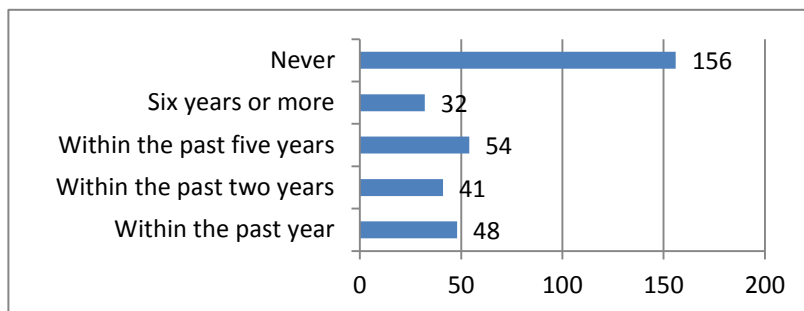
42. Have you ever been told by a health care professional that you have high blood sugar or diabetes?

Yes	77	23.1%			
No	256	76.9%			
	333	100.0%			



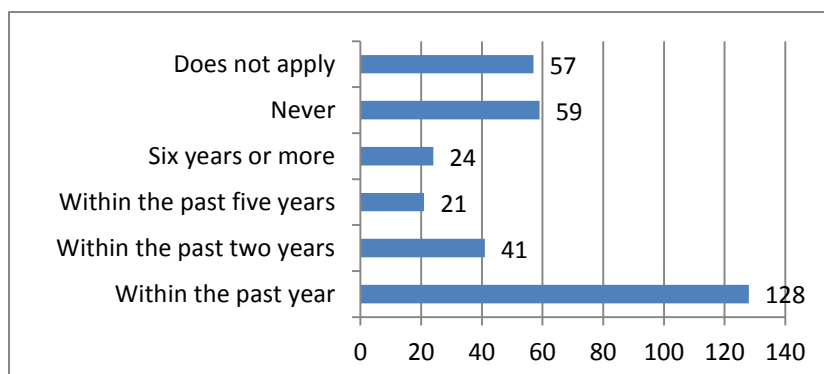
43. How long has it been since you had an exam or screening for colon cancer?

Within the past year	48	14.5%
Within the past two years	41	12.4%
Within the past five years	54	16.3%
Six years or more	32	9.7%
Never	156	47.1%
	331	100.0%



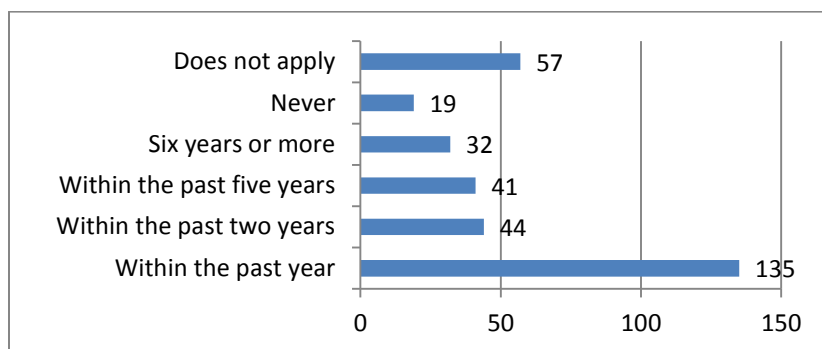
44. How long has it been since your last mammogram for breast cancer?

Within the past year	128	38.8%
Within the past two years	41	12.4%
Within the past five years	21	6.4%
Six years or more	24	7.3%
Never	59	17.9%
Does not apply	57	17.3%
	330	100.0%



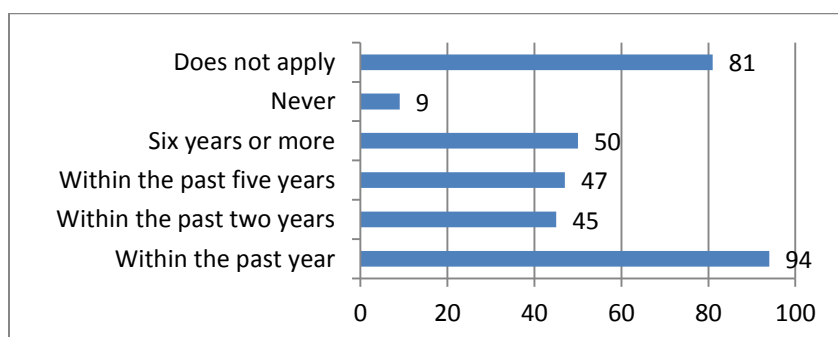
45. How long has it been since your last breast exam by a health care provider?

Within the past year	135	41.2%
Within the past two years	44	13.4%
Within the past five years	41	12.5%
Six years or more	32	9.8%
Never	19	5.8%
Does not apply	57	17.4%
	328	100.0%



46. How long has it been since your last PAP Smear for female related cancers?

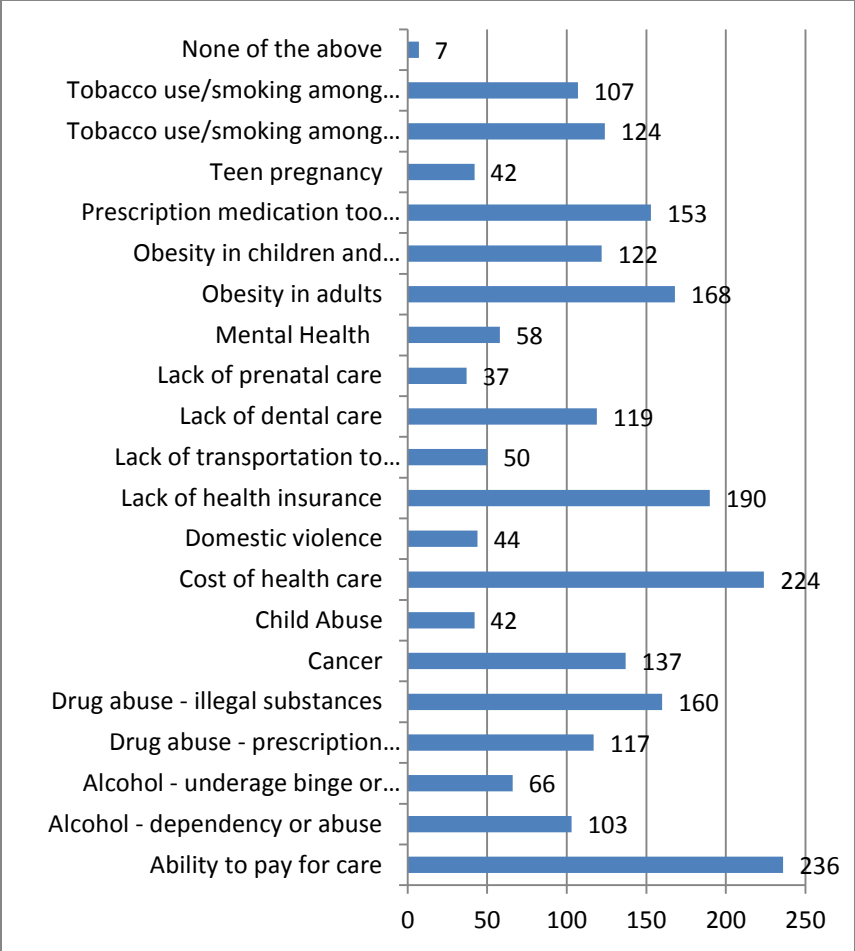
Within the past year	94	28.8%
Within the past two years	45	13.8%
Within the past five years	47	14.4%
Six years or more	50	15.3%
Never	9	2.8%
Does not apply	81	24.8%
	326	100.0%



47. What do you think are the most pressing health problems in your community?

(Check all that apply)

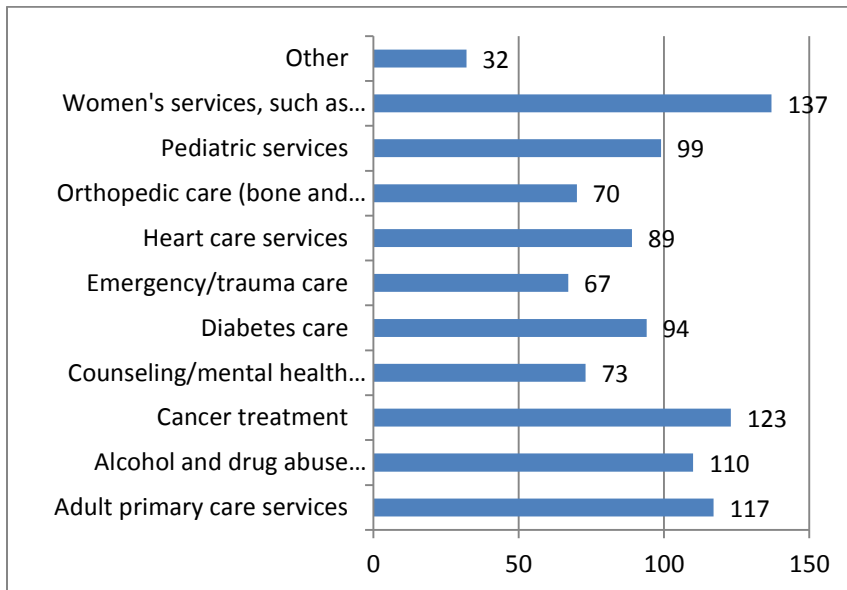
Ability to pay for care	236	10.2%
Alcohol - dependency or abuse	103	4.5%
Alcohol - underage binge or abuse	66	2.9%
Drug abuse - prescription medications	117	5.1%
Drug abuse - illegal substances	160	6.9%
Cancer	137	5.9%
Child Abuse	42	1.8%
Cost of health care	224	9.7%
Domestic violence	44	1.9%
Lack of health insurance	190	8.2%
Lack of transportation to health care services	50	2.2%
Lack of dental care	119	5.2%
Lack of prenatal care	37	1.6%
Mental Health	58	2.5%
Obesity in adults	168	7.3%
Obesity in children and teenagers	122	5.3%
Prescription medication too expensive	153	6.6%
Teen pregnancy	42	1.8%
Tobacco use/smoking among adults	124	5.4%
Tobacco use/smoking among teenagers	107	4.6%
None of the above	7	0.3%
	2306	100.0%



48. What medical services are most needed in your community?

(Check all that apply)

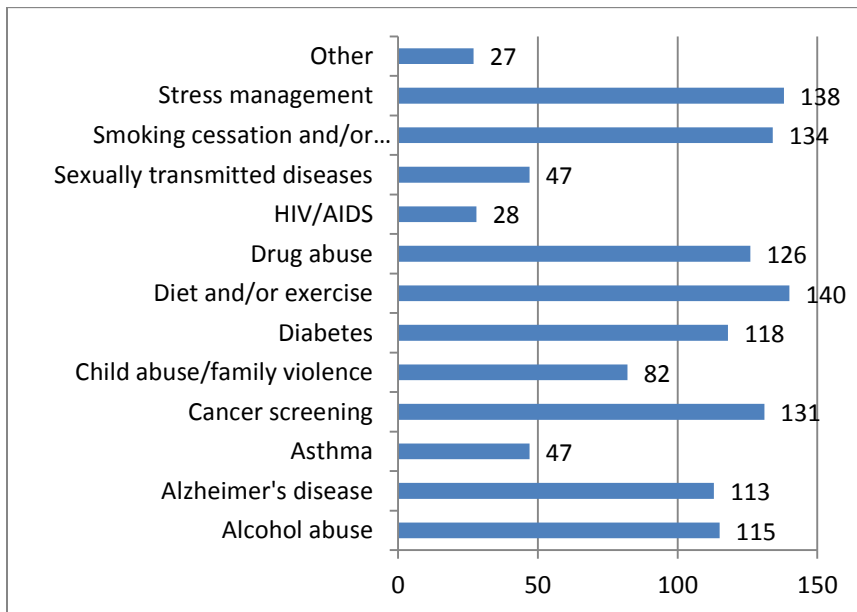
Adult primary care services	117	11.6%
Alcohol and drug abuse treatment	110	10.9%
Cancer treatment	123	12.2%
Counseling/mental health services	73	7.2%
Diabetes care	94	9.3%
Emergency/trauma care	67	6.6%
Heart care services	89	8.8%
Orthopedic care (bone and joint)	70	6.9%
Pediatric services	99	9.8%
Women's services, such as obstetrics/gynecological services	137	13.6%
Other	32	3.2%
	1011	100.0%



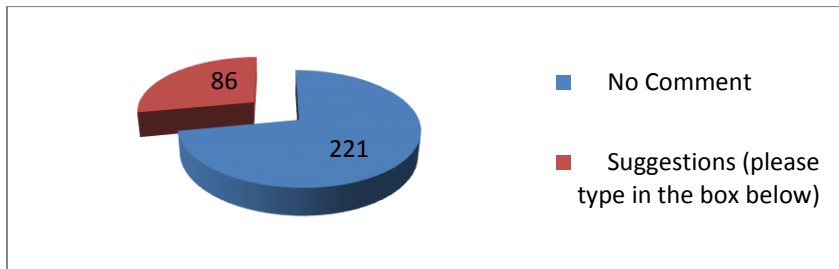
49. What type of health education services are most needed in your community?

(Check all that apply)

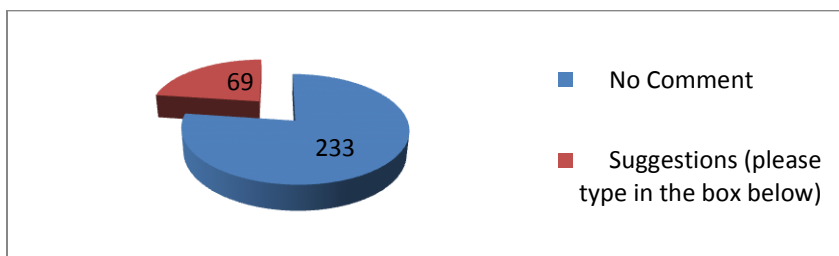
Alcohol abuse	115	9.2%
Alzheimer's disease	113	9.1%
Asthma	47	3.8%
Cancer screening	131	10.5%
Child abuse/family violence	82	6.6%
Diabetes	118	9.5%
Diet and/or exercise	140	11.2%
Drug abuse	126	10.1%
HIV/AIDS	28	2.2%
Sexually transmitted diseases	47	3.8%
Smoking cessation and/or pervention	134	10.8%
Stress management	138	11.1%
Other	27	2.2%
	1246	100.0%



50. What health or community services should Bates County Memorial Hospital provide that are not currently available?							
No Comment	221	72.0%					
Suggestions (please type in the box below)	86	28.0%					
	307	100.0%					

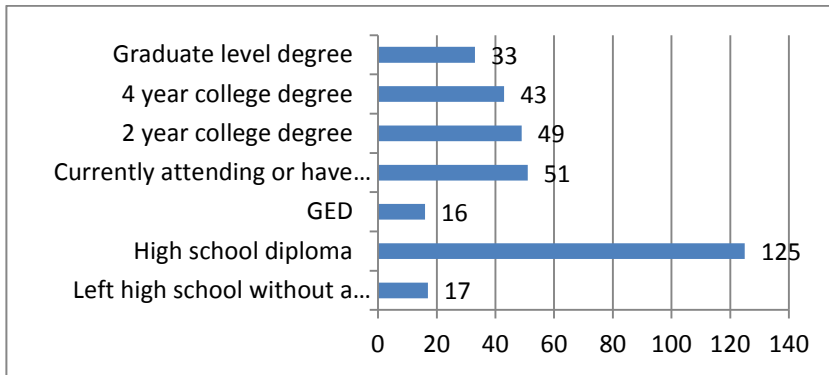


51. What ideas or suggestions do you have for improving the overall health of the area community?							
No Comment	233	77.2%					
Suggestions (please type in the box below)	69	22.8%					
	302	100.0%					



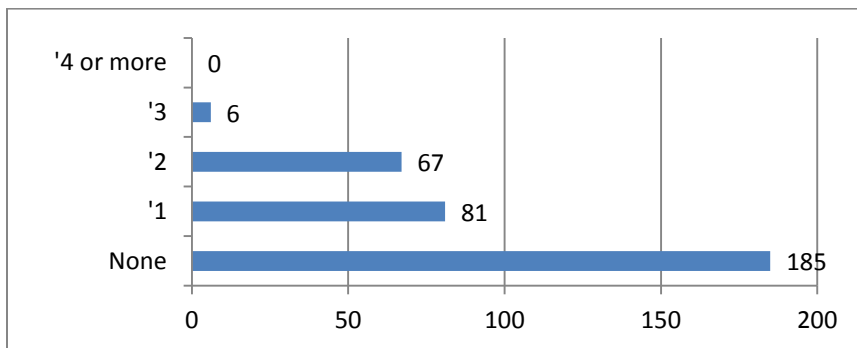
52. What is your highest level of education?

Left high school without a diploma	17	5.1%
High school diploma	125	37.4%
GED	16	4.8%
Currently attending or have some college	51	15.3%
2 year college degree	49	14.7%
4 year college degree	43	12.9%
Graduate level degree	33	9.9%
	334	100.0%



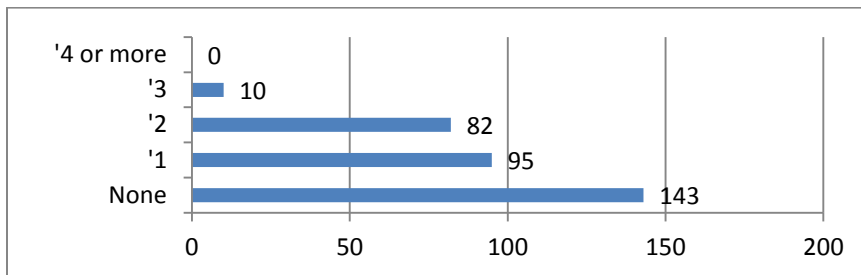
53. Including yourself, how many adults in your household are retired?

None	185	54.6%
'1	81	23.9%
'2	67	19.8%
'3	6	1.8%
'4 or more	0	0.0%
	339	100.0%



54. Including yourself, how many adults (18+) in your household are employed full time?

None	143	43.3%
'1	95	28.8%
'2	82	24.8%
'3	10	3.0%
'4 or more	0	0.0%
	330	100.0%



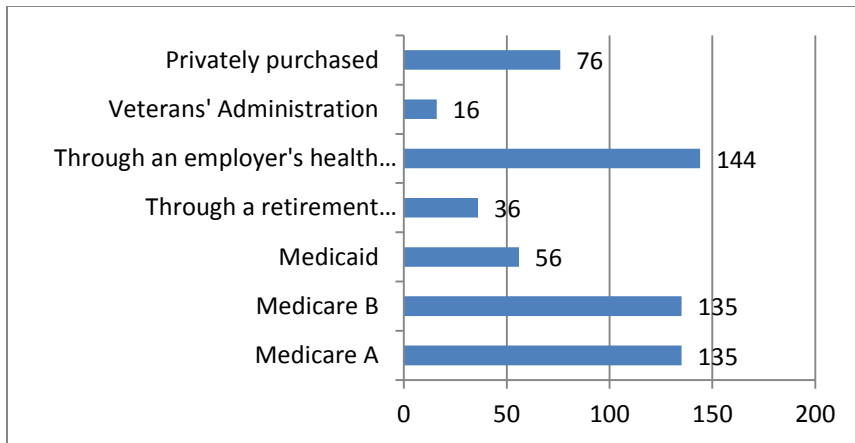
55. How many household members are currently covered by health insurance?

		None	1	2	3	4	Total
Number of ADULTS covered by health insurance	#	27	102	181	16	3	329
	%	8.2%	31.0%	55.0%	4.9%	0.9%	100.0%
Number of CHILDREN covered by health insurance	#	89	48	35	10	2	184
	%	48.4%	26.1%	19.0%	5.4%	1.1%	100.0%
Number of household members NOT covered by insurance	#	157	32	13	4	1	207
	%	75.8%	15.5%	6.3%	1.9%	0.5%	100.0%

56. If you or members of your household have health insurance coverage, how is it obtained?

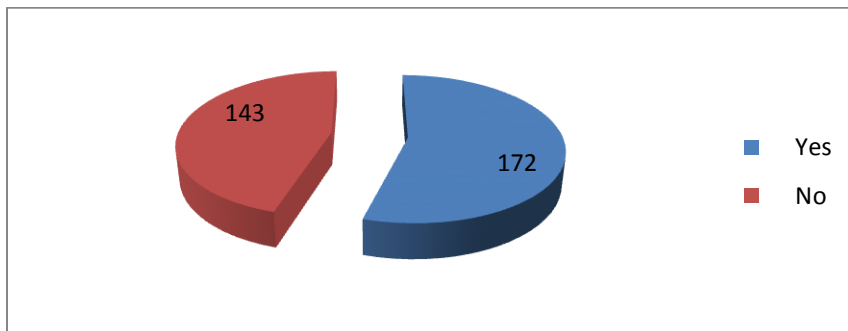
(Check all that apply)

Medicare A	135	22.6%
Medicare B	135	22.6%
Medicaid	56	9.4%
Through a retirement insurance plan	36	6.0%
Through an employer's health insurance plan	144	24.1%
Veterans' Administration	16	2.7%
Privately purchased	76	12.7%
	598	100.0%



57. Do any of these insurance policies provide dental coverage?

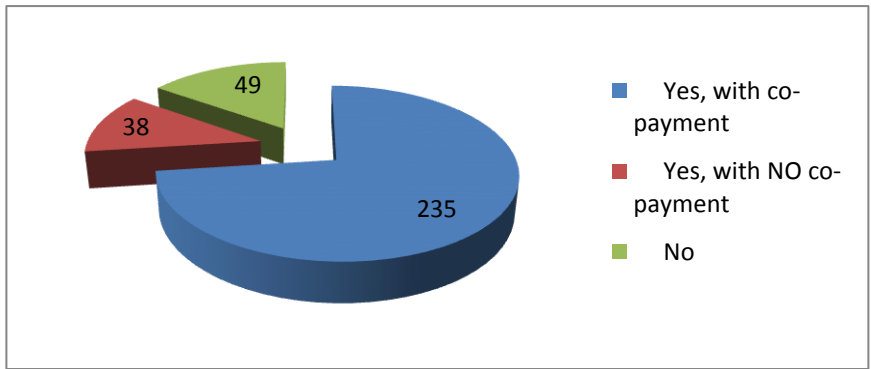
Yes	172	54.6%
No	143	45.4%
	315	100.0%



58. Do any of these insurances pay for prescription drugs?

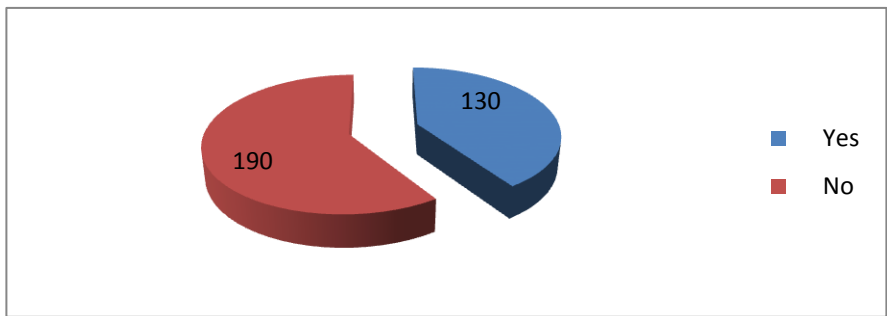
Yes, with co-payment	2	73.
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	3	0%
	5	
Yes, with NO co-payment	3	11.
	8	8%
	4	15.
No	9	2%
	3	
	2	100
	2	.0%



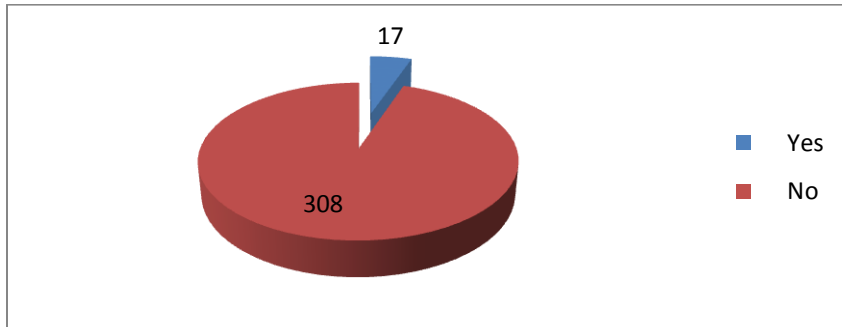
59. Are medical, dental or prescription co-pays a large enough problem that you postpone or go without services or prescriptions?

Yes	130	40.6%
No	190	59.4%
	320	100.0%



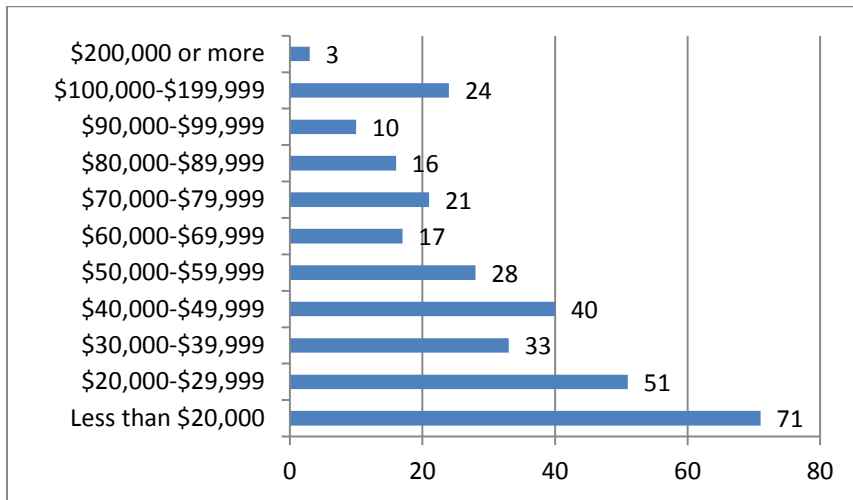
60. Do you have trouble getting transportation to health care services?

Yes	17	5.2%
No	308	94.8%
	325	100.0%

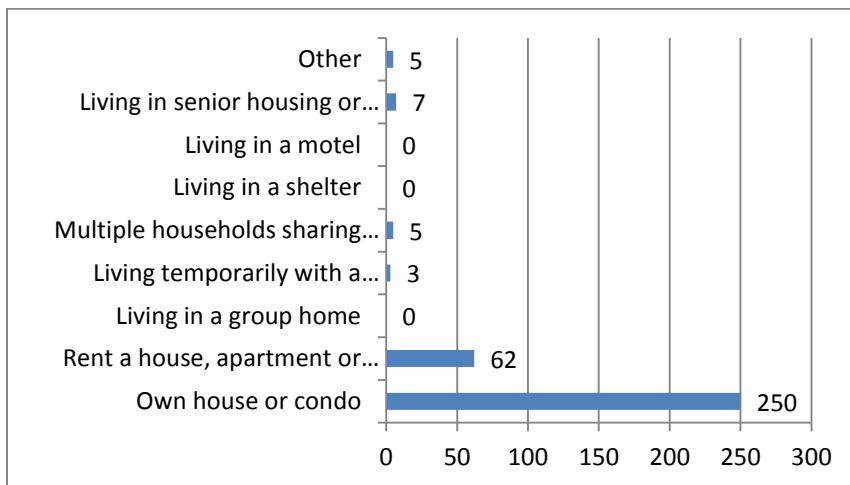


61. How many miles do you travel, one way -	Miles						
	1-5	6-10	11-20	21-30	>30	NA	
To see a health care provider?	134	32	63	35	66	8	338
	39.6%	9.5%	18.6%	10.4%	19.5%	2.4%	100.0%
To a hospital	137	33	70	28	45	7	320
	42.8%	10.3%	21.9%	8.8%	14.1%	2.2%	100.0%
To a school or job training?	33	10	13	10	15	169	250
	13.2%	4.0%	5.2%	4.0%	6.0%	67.6%	100.0%
To child care?	23	12	7	2	2	198	244
	9.4%	4.9%	2.9%	0.8%	0.8%	81.1%	100.0%
To a job?	80	21	30	22	38	79	270
	29.6%	7.8%	11.1%	8.1%	14.1%	29.3%	100.0%

62. Counting all income sources from everyone in your household, what is the combined household income last year?							
Less than \$20,000	71	22.6%					
\$20,000-\$29,999	51	16.2%					
\$30,000-\$39,999	33	10.5%					
\$40,000-\$49,999	40	12.7%					
\$50,000-\$59,999	28	8.9%					
\$60,000-\$69,999	17	5.4%					
\$70,000-\$79,999	21	6.7%					
\$80,000-\$89,999	16	5.1%					
\$90,000-\$99,999	10	3.2%					
\$100,000-\$199,999	24	7.6%					
\$200,000 or more	3	1.0%					
	314	100.0%					

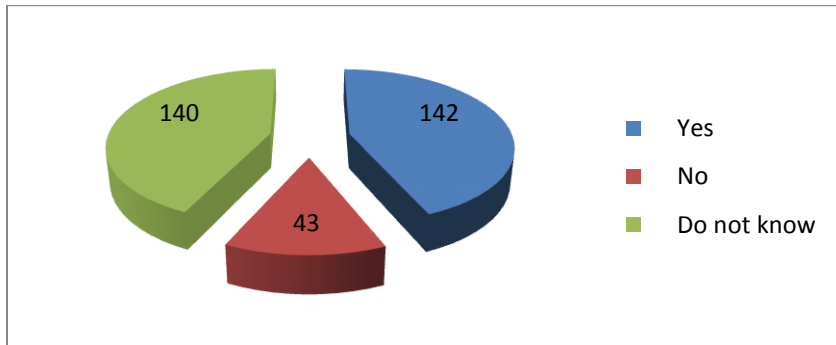


63. How would you describe your housing situation?		
Own house or condo	250	75.3%
Rent a house, apartment or room	62	18.7%
Living in a group home	0	0.0%
Living temporarily with a friend or relative	3	0.9%
Multiple households sharing an apartment or house	5	1.5%
Living in a shelter	0	0.0%
Living in a motel	0	0.0%
Living in senior housing or assisted living	7	2.1%
Other	5	1.5%
	332	100.0%



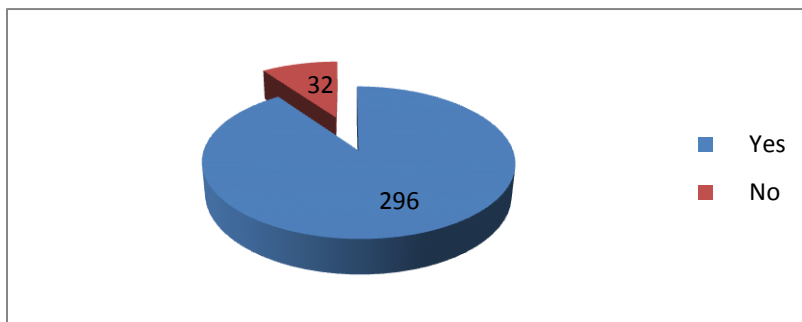
64. Is child hunger a critical concern in Bates County?

Yes	142	43.7%
No	43	13.2%
Do not know	140	43.1%
	325	100.0%



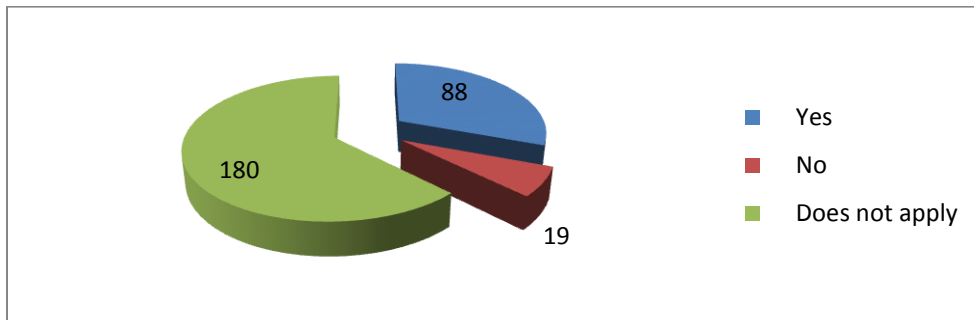
65. Do you have enough HEALTHY food in your home to feed you and your family each day?

Yes	296	90.2%
No	32	9.8%
	328	100.0%



66. Do your children eat at least three healthy meals each day?

Yes	88
No	19
Does not apply	180
	287



67. Some of the following may have been a problem for you or someone in your household. If it has been a problem in your household during the past 12 months, please tell us how much of a problem it has been.

	Not a Problem	Minor Problem	Major Problem	Don't Know	
Adult substance abuse (alcohol or legal medications)	275	15	9	2	301
	91.4%	5.0%	3.0%	0.7%	100.0%
Adult substance abuse (Illegal drugs)	290	4	4	3	301
	96.3%	1.3%	1.3%	1.0%	100.0%
Youth substance abuse (alcohol, drugs, etc.)	288	0	4	4	296
	97.3%	0.0%	1.4%	1.4%	100.0%
Caring for an adult with disabilities	248	33	16	3	300
	82.7%	11.0%	5.3%	1.0%	100.0%
Caring with a child with disabilities	285	6	1	2	294
	96.9%	2.0%	0.3%	0.7%	100.0%
Child abuse	290	1	3	1	295
	98.3%	0.3%	1.0%	0.3%	100.0%
Physical violence against adults	290	1	3	1	295
	98.3%	0.3%	1.0%	0.3%	100.0%
Depression	184	88	33	2	307
	59.9%	28.7%	10.7%	0.7%	100.0%
Not having enough money for food	226	51	25	1	303
	74.6%	16.8%	8.3%	0.3%	100.0%
Not able to afford nutritious food (fresh vegetables and fruits)	220	54	30	1	305
	72.1%	17.7%	9.8%	0.3%	100.0%
Not able to afford transportation	247	26	15	3	291
	84.9%	8.9%	5.2%	1.0%	100.0%
Not having enough money to pay for housing	247	33	18	3	301
	82.1%	11.0%	6.0%	1.0%	100.0%
Not having enough money to pay the doctor, dentist or pharmacy	174	73	54	3	304
	57.2%	24.0%	17.8%	1.0%	100.0%
Not having enough money to pay for mental health counselor	247	22	19	14	302
	81.8%	7.3%	6.3%	4.6%	100.0%
Use of tobacco products	240	34	25	5	304
	78.9%	11.2%	8.2%	1.6%	100.0%
Not being able to find or afford after-school child care	272	7	4	11	294
	92.5%	2.4%	1.4%	3.7%	100.0%
Sexual abuse	292	0	2	4	298
	98.0%	0.0%	0.7%	1.3%	100.0%
Teen pregnancy	286	3	2	4	295
	96.9%	1.0%	0.7%	1.4%	100.0%

What health or community services should Bates County Memorial Hospital provide that are not currently available/									
1	Adult primary care services, cancer treatment, emergency/trauma care, heart care services, pediatric services, women's services, such as obstetrics/gynecological services.								
6	Drug abuse both medications and illegal drugs.								
7	Well baby clinics.								
8	Preventative care clinics for children & teens. Really enjoy pampering women clinics. Volunteer opportunities for teen girls, child psychiatrist.								
10	Better doctors in the ER.								
21	All bathrooms in BCMH should have an emergency call device like in patients bathrooms.								
23	I am so proud of BCMH for providing the health fair each year, and many other services on diabetes, grief, alzheimers and other critical health issues.								
27	OBGYN.								
31	Maybe a free clinic for under age pregnancy.								
32	We need children's pediatric & psychologist available in this area. There are none closer than KC not counting pathways & a lot of people do not like how they do things.								
35	Winter swimming.								
37	Urgent care. I have seen my own family members go to the ER just because it was their only option.								
38	Home Health.								
44	Arthritis Specialist.								
45	More qualified specialist & local MD's, OBGYN. Internist, Heart, Cancer, Blood.								
49	Allergist, Tobacco use cessation.								
51	Medicaid dentist.								
59	Maybe a ladies walking club so once or twice a week to walk around the new track.								
61	Dermatology, We need more transportation for all ages of people, taxi only takes 65 & over, quit running at 30 degrees.								
68	Allergy Immunology Rheumatology.								
70	Delivering babies.								
74	It's not that they are not all available, it's the accuracy and bedside manners.								
75	Dermatology.								
77	Need dermatology care that is available every day.								
82	OBGYN.								
87	Home Health, Dermatology, Psychiatrist, Oats bus, or other transportation, to Appleton City.								
97	Dermatology, Dental.								
99	Mental health counseling drug abuse prevention & treatment.								
101	Dermatology.								
103	Free screenings for breast cancer.								
107	Be more accepting of new doctors.								
112	Lower cost of office calls & treatment at hospital.								
115	This county needs dental care for Medicaid & seniors at no cost at certain times of the year for general help & if someone goes to ER with dental problems have a dentist on call to be seen then or that will see them that next day or so if they need to take antibiotics first before anything is done.								
116	Mental health professional.								
118	Swimming for exercise for older adults.								
121	Mental health counseling, domestic abuse counseling.								
123	Cancer treatments - radiation and chemo.								
132	Stress Management.								
134	Urgent Care Clinic evenings and weekends so we don't have to go to ER for non-emergencies.								
145	When a Dr. sees you every month & does blood & x-rays you should not be 2 years advanced cancer without someone catching it in all that time & tests.								
147	Delivery of Babies.								
148	Drug Counseling.								

156	I don't know what services are available, our insurance is out-of-network so we go to the city for everything.								
157	Accept HMO's, unbelievable and negligent that you don't.								
161	Urgent care, OB services, Pediatric Services, Go after possible grants related to health care.								
172	Diabetes counselor.								
174	Free care for those in the area that meet income guidelines & can't afford to pay.								
175	Healthcare based on income, adult dental care based on income.								
179	Have the Dr's allow a few hours a day for ????. Etc. cold so I don't have to go to ER or wait two weeks.								
180	Free medical care, Education on how to be a good mother.								
200	Help in finding respite care to relieve caretakers.								
202	Endocrinologist, OBGyn.								

1	EDUCATION- Patients do not understand the implications of their health decisions and unfortunately, when they need to make a snap decision about their health is not the best time to try and educate. I am not sure what the solution is, unless we start with the children in school and hope it slowly trickles upward.								
2	Urgent care. I have seen my own family members go to the ER just because it was their only option.								
3	Cost matching services that are available in Harrisonville. Quest and other lab services at the hospital. I wanted to have some services done at BCMH and had to have the services done at Harrisonville because they accepted full payment from my insurance and BCMH didn't...if done at BCMH I still would have been left with a large out-of-pocket bill ...but not at Cass.								
4	Urgent care services, instead of overuse of the emergency room for simple problems like earaches.								
5	The home health care was very important and helpful 3 times in the past 2 years. I don't know how I shall manage without								

	it, should we have another geriatric emergency with my live in mother. Bates County seems to have many senior citizens, many of whom have transportation difficulties, physical impairments and/or financial limitations that the Home Health program made less of a problem.								
6	Baby delivery.								
7	Bates County Memorial Hospital should take HMOs so we don't have to go to Cass county for health care.								
8	OB Doctor.								
9	Urgent care. I have seen my own family members go to the ER just because it was their only option.								
10	OB. Most OB patient's have to drive at least 30-60min for OB care.								
11	Discounts for healthy foods such as fruits and protein and dental care for adults without insurance.								
12	To have doctors available to take appointments whenever children or adults need to see a doctor and not be always booked up and								

	told to go to the emergency room for service.								
13	Doctors that stay and are stable. Most of the doctors here overbook and its impossible to get in to see them when you need to or you wait in the waiting room over an hour or more, then you wait another hour in the exam room, then you see the doctor for maybe 2 minutes. New group of ER doctors, they suck!! What happened to the caring nurses and doctors that take their time with you? I'll tell you it's all about the money, they make you feel like cattle rushing you through. You call a doctor's office and leave a message with the receptionist or the nurse, and maybe the next day or longer get a call back, what happened to customer service?? The general public is the customer, we need better service. And fees are outrageous, why do you think most people with or even without insurance don't get the care they need. The hospital needs to be more community involved. You are seen as a cold, money hungry place, especially after firing people that have practically worked there their whole lives. What does that say to the community, who would want services from a place like that?								

14	Since changes in VFC Program, we need Dr. offices that will provide vaccines for people with private insurance at a reasonable price.								
15	Women's services.								
16	Mental health.								
17	Not aware of a female nurse practitioner or female only services Dermatologist.								
18	I don't know every service that is provided by BCMH, but I would like to think that a very wide range of services should be provided. Many in the area haven't the means to be able to go to Kansas City for extended services.								
19	Diabetes information.								
20	Oncology and chemotherapy services.								
21	Lower prices in the ER so people can afford to go!!!!!!!!!!!!!!								
22	Obstetric services and a good pediatrician.								

23	A facility you can go to that does not require insurance, or a reasonable cost to visit for minor ailments.								
24	Flu shots to the public. Why let Wal-Mart and the Health Center do it when possibly the hospital could have an area in the lobby also. A dermatology clinic could keep very busy also, I believe.								
25	Emergency room Doctors that are American and can actually diagnose and you can understand them and they can actually treat the emergency room situation. They look at you and tell you to make an appointment with your doctor the next day or following the week-end. I have only had 3 experiences with the emergency room and all times they could not take care of the problem. I was shocked and disappointed .								
26	Endocrinologist.								
27	OB care.								
28	Diabetes education, endocrinologist.								

29	Urgent Care facilities to cut down on non-emergent ER visits.								
30	Possibly dermatology.								
31	Education on trying to help people be more accountable for their health care issues and to take better care of themselves such as quitting smoking, quit drinking, exercise, eat right, lose weight etc. You can provide all the services you want to help people, but these services will be useless if people don't take the responsibility to help themselves.								
32	Pediatrician, Diabetic education, community exercise classes.								
33	On time appointments with doctors clinics. see question 51 suggestion								
34	A more specialized neurologist.								
35	Urgent care. I have seen my own family members go to the ER just because it was their only option.								
36	Dental care for Medicaid patients.								

37	Dermatology Screening for skin cancer.								
38	OBGYN, is needed and Obesity in Adult and children. Exercise needed most.								
39	Women's health specialist.								
40	pediatrics, allergist, dermatologist.								
41	OB-at least a physician that will see them in Bates Co.								
42	It's a shame that the hospital has such high rates for their care. I recently had an x-ray and it was over \$400. That is insane when I can drive to Kansas City and have the same treatment for half the cost.								
43	OB/GYN care, Obesity clinic, Substance abuse program .								

What ideas or suggestions do you have for improving the overall health of the community?

1	Cost of services too high, cost of meds too high.
6	Teach the health care professionals about drug abuse and how difficult it is to get treatment.
7	Health & Wellness, Diet, Cooking for a slimmer self.
8	More areas for taking walks or riding bicycles besides the neighborhoods (either no sidewalks or in poor condition) have bike trails, More fresh food markets.
10	Use patient's own family Dr. or keep him more informed.
13	Health care is a lot higher in Bates County than other places.
18	Have as many specialists or services come to Bates Hospital so the community doesn't have to go to KC or Springfield.
20	Community Health Center with night time hours.

23	Keep up the work you are doing to run a health service hospital that keeps the area population in the best health possible. Thank you very much.
28	Get a foot doctor, Shemwell is not a good foot doctor.
31	How about a YMCA to work out for free.
32	We need some way of getting low cost prescriptions to people who cannot afford them. A lot of families can't afford to buy food or housing let alone prescriptions for a sick child. We also need dentists that accept children's healthcare.
35	Good school lunches and exercise.
37	Increase visibility of available services in the community, General & basic information about health, first aid.
38	Start a special home health department that deals with elderly & children.
45	Need a community center, need after school activities, this will create better mental & social health, more community pride, tear

	down ratty houses, massive cleanup. Offer more education and access to Dr's & hospital, weight control/exercise programs affordable to all, more emphasis on recovery programs. Better affordable dental service, more smoke free areas, patrol parks better.
49	Smoking cessation.
51	Finances - how to manage what income you have. Cooking classes, a lot of families are eating out or only cooking with microwave
59	Encourage people to exercise or walk at least 3x per week.
62	Still do health fair in the summer as you do - good service.
68	Continue health fair.
70	Dentist, mental health.
74	Solar lighting.
84	Dentist that takes Medicaid.

87	Get a smoking ban in Bates County.
96	Stop giving narcotics to our young people, it's ruining a generation.
100	Lower health cost.
107	Pediatric and Obstetrics care.
115	When hiring new doctors make sure they are not prejudice against Medicaid people & disabled needing pain meds and if a doctor calls in sick make sure that days patients can still come in as scheduled if they want to and receive scripts just as the other doctor was there.
116	Community exercise facility.
121	Find ways to improve/add food programs for the underprivileged - increase generosity of those who can afford to donate. Pharmacies to discount meds as much as realistic for the underprivileged & not increase charges for those not able to pay.
122	Weight loss.

123	Dr. office calls too costly.
134	Continue health fair, screenings for skin cancer, continue low of no cost mammograms.
153	Get a real Dr. in our clinic for more than 1 morning a week.
156	If the hospital were in-network it would help. Also education about what services are available.
157	Accept HMO's.
161	Children exercise class, Weight reduction classes free or low cost - Weight Watchers is too expensive for many people. Combine with food pantry patrons in how to prepare healthy foods.
172	Let doctors use all tools available to them - X-ray.
177	Affordable Health Insurance.
180	Free medical care.

30	Education.								
31	Cheap ways to get people active, too many sit at work and then sit at home. Same for the children, they sit at school and then sit at home. With way too much eating.								
32	Testing for substance abuse for Medicaid users.								
33	Adult athletics leagues.								
34	Food, meal preparation classes, (nutrition).								
35	Lower the prices of the services that BCMH offers so that people that don't have Medicare/Medicaid can afford to use the facility.								